1		STATE OF NEW HAMPSHIRE	
2		PUBLIC UTILITIES COMMISSION	
3	<b>April 19, 2022</b> - 9:02 a.m. 21 South Fruit Street		
4			
5	Suite 10 Concord, NH		
6			
7	RE:	DE 22-014	
8		LIBERTY UTILITIES (GRANITE STATE ELECTRIC) CORP. d/b/a LIBERTY	
9		Vegetation Management Program  Description and Data Adimeterant	
10		Reconciliation and Rate Adjustment Filing.	
11			
12	PRESENT:	Cmsr. Carleton B. Simpson, <i>Presiding</i> Commissioner Pradip K. Chattopadhyay	
13		Commissioner Fradip K. Chattopadhyay	
14		Tracey Russo, Clerk	
15	APPEARANCES:	Reptg. Liberty Utilities (Granite State	
16		Electric) Corp. d/b/a Liberty Utilities: Michael J. Sheehan, Esq.	
17		Reptg. New Hampshire Dept. of Energy:	
18		Paul B. Dexter, Esq. Jay Dudley	
19		(Regulatory Support Division)	
20			
21			
22			
23	Court Rep	orter: Steven E. Patnaude, LCR No. 52	
2 4			

1		
2	INDEX	
3		PAGE NO.
4	WITNESS PANEL: HEATHER M. TEBBETTS HEATHER GREEN	
5	ADAM M. HALL	
6	Direct examination by Mr. Sheehan	6
7	Cross-examination by Mr. Dexter	12
8	Interrogatories by Cmsr. Chattopadhyay	42, 107
9	Interrogatories by Cmsr. Simpson	70
10	Redirect examination by Mr. Sheehan	111
11		
12		
13	* * *	
14		
15		
16	CLOSING ARGUMENTS BY:	
17	Mr. Sheehan	116
18	Mr. Dexter	125
19		
20		
21		
22		
23		
24		

1			
2		EXHIBITS	
3	EXHIBIT NO.	DESCRIPTION	PAGE NO.
4	1	Direct Testimony of Heather	premarked
5		Green, Heather Tebbetts, and Adam Hall, with attachments	
6	2	(03-15-2022)  RESERVED FOR RECORD REQUEST	60, 115
7	۷	(Provide VMP contractor RFP, bids received, and any	00, 113
8		contracts entered into for tree trimming with respect	
9		to VMP costs)	
10	3	RESERVED FOR RECORD REQUEST (Provide the applicable joint	60, 115
11		pole ownership agreements with all amendments between the	
12		Company and Consolidated Communications)	
13	4	RESERVED FOR RECORD REQUEST (Provide Attachment HMT/AMH-1 in live Excel format)	64, 115
15	5	RESERVED FOR RECORD REQUEST	93, 115
16	S	(Provide an explanation for the positive and negative	33, 113
17		values indicated in the table in Exhibit 1, Bates Page 023)	
18			
19			
20			
21			
22			
23			
24			

#### PROCEEDING

2.

1.3

2.1

2.2

CMSR. SIMPSON: Good morning, everyone. Welcome. I'm Commissioner Simpson. And I'll be presiding over today's proceeding, as Commissioner Goldner is unavailable. I'm joined by Commissioner Chattopadhyay.

We're here this morning in Docket DE 22-014 for a hearing regarding Liberty Utilities Granite State Electric's Petition for Approval of the Calendar Year 2021 Vegetation Management Program Reconciliation and Rate Adjustment.

On March 15th, 2022, Liberty Utilities submitted its Calendar Year 2021 Vegetation

Management Program, or VMP, Reconciliation and Rate Adjustment filing, in which Liberty requested the Commission approve a proposed rate adjustment effective for service rendered on and after May 1st, 2022, to reconcile its Calendar Year 2021 VMP costs.

Let's take appearances.

MR. SHEEHAN: Good morning,

Commissioners. Mike Sheehan, for Liberty

Utilities (Granite State Electric) Corp. With me

are the following: Adam Hall, to my right;

```
1
         Heather Tebbetts; Missy Samenfeld behind us;
 2.
         Heather Green; and, in the back, Christopher
 3
         Steele.
 4
                   CMSR. SIMPSON:
                                    Thank you. Department
 5
         of Energy?
 6
                   MR. DEXTER: Good morning,
 7
         Commissioners. Paul Dexter, appearing on behalf
         of the Department of Energy, joined by Jay Dudley
         of the Regulatory Support Division.
 9
10
                                    Thank you. Exhibit 1
                   CMSR. SIMPSON:
11
         has been prefiled and premarked for
12
         identification. Is there anything else we need
1.3
         to cover regarding exhibits?
14
                   MR. SHEEHAN: No, sir.
15
                   MR. DEXTER: No.
16
                   CMSR. SIMPSON: Thank you. Are there
17
         any other preliminary matters, before we have the
18
         witnesses sworn in?
19
                   MR. SHEEHAN: Not from the Company.
20
                   MR. DEXTER: None from the Department
21
         of Energy.
2.2
                   CMSR. SIMPSON: Does anyone object to
23
         the witnesses and the prefiled testimony?
24
                   MR. DEXTER: No objection.
```

```
1
                    CMSR. SIMPSON: Let's proceed with the
 2
         witnesses. Mr. Patnaude, would you please swear
 3
         in the panel of witnesses.
 4
                    (Whereupon Heather M. Tebbetts,
 5
                    Heather Green, and Adam M. Hall were
 6
                    duly sworn by the Court Reporter.)
 7
                    CMSR. SIMPSON: I'll recognize Attorney
         Sheehan for the Company.
                    MR. SHEEHAN: Thank you. We'll start
 9
10
         with the preliminary matters. And I'll start
11
         with Ms. Tebbetts.
12
                  HEATHER M. TEBBETTS, SWORN
1.3
                      HEATHER GREEN, SWORN
14
                      ADAM M. HALL, SWORN
                      DIRECT EXAMINATION
15
16
    BY MR. SHEEHAN:
17
         Ms. Tebbetts, please identify yourself and state
18
         your role with Granite State?
19
         (Tebbetts) My name is Heather Tebbetts. And I am
    Α
20
         the Manager of Rates & Regulatory Affairs for
21
         Liberty Utilities. And in that role, I am
22
         responsible for rate-related matters for Granite
23
         State Electric.
24
         And did you participate in the drafting of the
```

```
1
         testimony and attachments that have been marked
 2
         as "Exhibit 1" in this matter?
 3
    Α
          (Tebbetts) Yes.
 4
         And do you have any changes or corrections to
 5
         make to the testimony?
 6
    Α
         (Tebbetts) No.
 7
         And to the extent of your contributions, do you
    Q
 8
         adopt that testimony as your sworn testimony this
 9
         morning?
10
          (Tebbetts) Yes.
11
         Ms. Green, the same questions, please identify
         yourself and describe your role with the Company?
12
1.3
          (Green) My name is Heather Green. I am the
    Α
14
         Manager of Vegetation Management. My roles and
15
         responsibilities are to maintain safety and
16
         reliability with the vegetation, pruning,
17
         removal, and cutting throughout our overhead
18
         distribution system.
19
         And did you participate in the drafting of the
    Q
20
         testimony and attachments that have been marked
21
         as "Exhibit 1"?
22
    Α
         (Green) Yes.
23
         And do you have any changes you'd like to bring
24
         to the Commission's attention this morning?
```

```
1
          (Green) No.
 2
         And do you adopt the testimony as your sworn
 3
         testimony today?
 4
          (Green) Yes.
 5
         Thank you. Mr. Hall, please identify yourself
 6
         and your position?
 7
          (Hall) My name is Adam Hall. And I am an
    Α
 8
         Analyst, Rates & Regulatory Affairs.
         And, Mr. Hall, did you participate in the
 9
    Q
10
         drafting of the testimony that appears as
11
          "Exhibit 1" this morning?
12
    Α
         (Hall) Yes, I did.
13
         And do you have any corrections or changes to be
    Q
14
         made?
15
          (Hall) No, I don't.
    Α
16
         And do you adopt the testimony as your sworn
17
         testimony here today?
18
         (Hall) Yes, I do.
    Α
19
         As Commissioner Simpson mentioned, one request we
    Q
20
         have this morning is to adjust rates as part of
21
         the reconciliation that is before the Commission.
22
         And, Mr. Hall, did you calculate the new proposed
23
         rates that we're seeking approval of this
24
         morning?
```

```
1
                      If you turn to Bates Page 026, and
          (Hall) Yes.
 2
         then go down to Line (5), that is the proposed
 3
         Vegetation Management Plan Adjustment Factor, and
 4
         that rate is "0.001 cents".
 5
         And, Mr. Hall, this is -- this adjustment factor
 6
         is simply the result of the reconciliation
 7
         calculation, we had so much in rates, we
         collected so much, and this adjustment just has
 9
         to be implemented to keep the VMP funding on
10
         track, so to speak?
11
         (Hall) Correct.
    Α
12
         How does that rate that you just proposed, that
13
         adjustment factor, differ from what is currently
14
         in rates?
15
         (Hall) Currently, that adjustment factor is
16
         0.64 -- excuse me -- 0.064 cents. So, this new
17
         rate of 0.001 cents is 0.063 cents less.
18
         And, if implemented on May 1, as proposed, what
    Q
19
         would be the impact on the average residential
20
         customer's bill?
21
         (Hall) So, residential customers, using an
    Α
22
         average of 650 kilowatt-hours, would see a bill
23
         decrease of 41 cents, or 0.26 percent.
24
         And that's per month?
```

```
1
          (Hall) Yes.
 2
         And the bill impacts of the other customers will
 3
         be a similar magnitude, is that correct?
 4
         (Hall) Correct.
 5
         Thank you. Ms. Tebbetts, there's another request
 6
         the Company is making this morning, and that
 7
         pertains to some of the vegetation management
 8
         money that was not spent in 2021, is that
 9
         correct?
10
         (Tebbetts) Yes.
11
         Could you please explain that?
12
         (Tebbetts) Sure. So, as part of our Settlement
1.3
         Agreement in Docket DE 19-064, we have a recovery
14
         amount of $2.2 million, with a potential of a 10
15
         percent adder, which would give us a total
16
         recovery of $2.42 million annually for vegetation
17
         management. In 2021, we spent approximately
18
         $1.87 million.
19
                    And, so, what we're asking the
20
         Commission to do is allow the Company to keep the
21
         $549,000 that was unspent in 2021 and apply it to
22
         our 2022 vegetation management budget. And the
23
         Settlement Agreement provides, in Docket DE
24
         19-064, provides that the Company may ask to roll
```

```
1
         over those dollars, in the event that we don't
 2
         spend them.
 3
    Q
         And, Ms. Tebbetts, the $549,000 is money that
 4
         was -- has already been collected through the
 5
         course of 2021, is that correct?
 6
         (Tebbetts) Yes.
 7
         And, by rolling that money into 2022, it does not
 8
         affect the proposed rate that Mr. Hall just
 9
         described, is that correct?
10
         (Tebbetts) That's correct.
11
         And the reasons for the underspend went --
12
         occupies a lot of the filing made in this case,
13
         in Exhibit 1, is that correct?
14
    Α
         (Tebbetts) Yes.
15
                   MR. SHEEHAN: Those are all the
16
         questions I have. Thank you.
17
                    CMSR. SIMPSON: Thank you. Anything
18
         from Attorney Dexter, for the Department of
19
         Energy?
20
                    MR. DEXTER: Yes. I have a number of
21
         questions I'd like to ask all the witnesses.
22
                    CMSR. SIMPSON: Please proceed.
23
                       CROSS-EXAMINATION
24
    BY MR. DEXTER:
```

Α

Q So, I think I'm going to address this pretty much the way Mr. Sheehan did. I'd like to start with the end of the story, which is the rate that's proposed for approval in this case. And I believe Mr. Hall just directed the Bench and the room to Bates Page 026 for the calculation of that rate. And I'd like to go there, and I have a question.

This is a five-line schedule. The first line says "Calendar Year 2021 O&M Expense Above Base O&M Expense", and the figure there is "zero". Can you explain why that figure is "zero"?

(Tebbetts) Yes. So, in the past, we have had a base amount in rates, \$1.5 million, and then the Company would come in and reconcile any amount over that to add to rates. And, with regards to our Settlement Agreement in Docket DE 19-064, we no longer have a base amount in rates, we have a cap, and that cap was that \$2.42 million I mentioned early.

And, as such, we wanted to be clear that the amount over and above that base for the cap of \$2.42 million is zero.

```
1
         In other words, the Company, in 2021, spent on
 2
         vegetation management less than the 2.4 million,
 3
         is that correct?
 4
         (Tebbetts) Well, I won't say that we spent -- we
 5
         did spend less than that. But, even if we spent
 6
         more than that, that amount would have been zero,
 7
         simply because the Settlement Agreement provides
 8
         that we can only recover up to $2.42 million.
         Okay. Thanks. And Line (2) is a $12,000 figure.
 9
    Q
10
         And I believe the detail for that $12,000 figure
11
         appears on Bates Page 025, is that right?
12
         (Hall) Yes. That's correct.
13
         And I see that the first line in the upper
14
         left-hand corner of this schedule is "$561,655".
15
         It's described as "Beginning" -- sorry, I meant
16
         to take this off for questioning. It's described
17
         as the "Beginning Balance with Interest". Is
18
         that an over-collection or an under-collection?
19
         (Hall) On Line 13 or are you referring to Line 1?
    Α
20
         Line 1, the "561,655".
21
         (Hall) That was simply the ending balance in
    Α
         April '21, carried over to May '21, per the
22
23
         Company's general ledger.
24
         Right. So, what does that balance represent?
```

```
1
         (Tebbetts) So, what that represents is whatever
 2
         balance was in the account. And it's not an
 3
         over- or under-recovery, it is just a rolling
 4
         dollar amount within that account that we keep
 5
         track of, so that we can determine a starting
 6
         point for the period of reconciliation. So, this
 7
         account goes back to Docket DG 06-107. And, so,
 8
         as such, it's just been a rolling amount through
 9
         the last sixteen years.
10
         Okay. So, it's a balance of veg. management
11
         expenses?
12
         (Tebbetts) Yes.
13
         Okay. And the interest that's calculated here,
14
         I'll use the first line as an example, calculated
15
         interest, in Column (f), "$1,468". What impact
16
         does that interest amount have on the next line,
17
         the June 21st [sic] beginning balance?
18
         (Hall) So, that interest is included in the
    Α
19
         beginning balance of June '21, on Line 2.
20
         So, it gets added?
21
         (Hall) Correct.
    Α
22
    Q
         Because it's a positive number, okay. All right.
23
         Now, Column (b) is titled "Revenues". And, while
24
         I didn't do the exact math, a quick review
```

```
1
         indicates to me that there's roughly 45 to
 2
         $55,000 of revenues each month, shown in Column
 3
          (b). Does that sound right?
 4
         (Hall) Yes.
 5
         And Ms. Tebbetts indicated a couple of times that
 6
         the Company, in their rate case, is entitled to
 7
         collect $2.2 million for veg. management, plus a
         10 percent overage, for roughly 2.4 million.
 8
         I were to divide 2.4 million, by twelve, you
 9
10
         know, for a monthly amount, I'd get a much bigger
11
         number, wouldn't I? Or, I'd get a much -- I'd
12
         get a much bigger number, I believe. I'd get a
13
         number of around 2 million -- or, $200,000,
14
         wouldn't I?
15
         (Tebbetts) So, we already had $1.5 million in
    Α
16
         rates prior to the rate case. And, in 2020, we
17
         had -- for the 2020 to the 2021 period, we had
18
         $1.85 million already in rates, because that was
19
         part of the Settlement Agreement and the rate
20
         change associated with vegetation management.
21
         So, for 2021, we added the factor of the 0.00064
22
         rate to get us to the 2.42 million.
23
    Q
         Okay.
24
          (Tebbetts) So, we already have this amount in
```

```
1
                      So, you're looking at approximately
         base rates.
 2
         $600,000 additional collections over the course
 3
         of twelve months, which is about $50,000 a month.
 4
         Okay. Thanks. That makes sense. Thanks for
 5
         that explanation.
 6
                   And when we get down to Line 13, the
 7
         $12,000, that's the result of this sheet that
 8
         factors into the rate, is that an over- or an
 9
         under-recovery?
10
         (Hall) That is an under-recovery.
11
         And that's what leads to the positive rate on
12
         Bates 026 of $0.00001? In other words, that the
13
         Company is collecting that $12,000 through that
14
         rate, correct?
15
    Α
         (Hall) That is correct.
16
         Okay. Okay. Well, having explored the rate a
17
         little bit, now I'd like to go behind the rate,
18
         to the elements that make up the expenditures.
19
                   And, so, I'd like to turn to Bates
20
         Page 021, and just have you explain please,
21
         briefly, what's shown on Bates Page 021, which is
22
         Appendix 1 to the testimony?
23
    Α
         (Green) Just an overview?
24
         Yes, please.
```

```
1
          (Green) So, Page 21, Appendix 1, goes over ten
 2
         different line items of expenditure that were
 3
         budgeted for in 2021, and then the actual
 4
         expenditures for those same line items, and then
 5
         the difference between what was proposed and what
 6
         actually happened.
 7
         Okay. And the Column (a), which is labeled
    Q
 8
         "Calendar Year 2021 Budgeted Expenses", has the
 9
         figure at the bottom that Ms. Tebbetts was
10
         talking about, the 2.4 million, is that right?
11
         (Green) That is correct.
    Α
12
         So, this would be what was budgeted as a result
13
         of the Company's last rate case, DE 19-064,
14
         correct?
15
         (Green) That is correct.
    Α
16
         And, in that rate case, there was a Settlement
17
         that Ms. Tebbetts referenced that provided for
18
         recovery of this amount. And it also provided,
19
         did it not, that the Company conduct its
20
         vegetation management on a four-year trim cycle,
21
         is that right?
22
    Α
         (Green) Correct.
23
         Okay. Could you explain what a "four-year trim
24
         cycle" is?
```

```
1
          (Green) I believe it's addressing all of our
 2
         vegetation, overhead vegetation, over a matter of
 3
         X number of years. So, that would be a cycle.
 4
    0
         Okay.
 5
         (Green) This happens to be a four-year cycle.
 6
         Okay. And the various elements that the Company
 7
         tries to address in each year of the cycle is
 8
         what's laid out in Lines 1 through 10 that you
         referenced earlier on Appendix 1, is that right?
 9
10
         (Green) Yes.
11
         Those are the activities?
12
         (Green) These are the activities that would
13
         accomplish that task.
14
         Okay. Now, the largest number on Appendix 1 that
    Q
         I see is Line 4, "Planned Cycle Trimming". Could
15
16
         you explain what that is? In the budget, it's
17
         $1,007,000.
18
         (Green) That is the bulk of the pruning and
    Α
19
         flat-cutting that occurs, such that we can get
20
         the clearance, the 307.10 clearance, and the
21
         reliabilities that we seek, and customer
22
         satisfaction. So, that is -- we have that is, in
23
         this particular case, bid out on a lump-sum.
24
         that's the lump-sum portion of it, and 90 percent
```

```
1
         of the work that happens, not including the other
 2
         line items, to make that happen.
 3
    Q
         Okay. There was one word that you said that I
 4
         didn't hear, I'm sorry. You said "pruning", and
 5
         I thought you said "flat-cutting", is that what
 6
         you said?
 7
    Α
         (Green) "Flat-cutting", yes.
 8
         What's the word?
 9
         (Green) "Flat-cutting".
10
         What is that?
11
         (Green) "Flat-cutting" is cutting to the ground
12
         all brush that is capable of growing into the
13
         lines, and sometimes it includes non-capable.
14
         would be your oak seedlings or your maple
15
         saplings, those kinds of things that look like
16
         brush. And those are not addressed with them, in
17
         the same manner you would do a tree removal or a
18
         pruning, they have a different process and end
19
         goal.
20
               Thanks. Now, on the next page, if I'm not
         Okav.
21
         mistaken, you give some details -- well, let me
22
         start with a different question.
23
                   So, with a four-year cycle, we're
24
         talking about 2021 in this docket, what year of
```

```
1
         the cycle -- what are the four years in the
 2
         cycle, I guess is what I'm asking?
 3
    Α
         (Green) 2021 would be the new year, new cycle.
 4
         2021 would start a brand-new cycle?
 5
         (Green) Second, would start the second four-year
 6
         cycle.
 7
         Okay. So, the cycle is 2021, 2022, 2023, and
    Q
 8
         2024. Thank you. And then, on Bates Page 022,
         I'm looking at a box in the middle of the page,
 9
10
         and there is a column that says "OH Miles -
11
         Distribution", that totals I'm going to round to
12
         235 miles. And then, there's a column that says
13
         "OH Miles - Distribution Completed", with a total
14
         of 84 miles. Could you explain what those two
15
         boxes represent?
         (Green) The first box that you described was the
16
17
         234, is the planned miles that we had for the
18
         year. And then, the box that sums in "83.94" is
19
         the actual miles completed.
20
         Okay. And the 235 miles, in the middle box, if
21
         that had been completed, that would complete year
22
         one of the four-year cycle, is that right?
23
    Α
         (Green) That is correct.
24
         Would the other years, 2022, 2023, 2024, would
```

```
1
         they be approximately the same number of miles?
 2
         (Green) Give or take. Like, for example, in
 3
         2023, it's 202 miles.
 4
         In 2023, it's 200 and --
 5
         (Green) This plan, in the second year, had 202
 6
         miles, for example.
 7
         For 2022?
    Q
 8
         (Green) 2023, I believe.
 9
         Okay. 202 miles.
    Q
10
         (Green) Apologies.
11
         No, that's fine. I'm just trying to get an idea.
12
         So, basically, --
13
         (Green) I know -- I know they don't stay exactly
    Α
14
         the same miles every year.
15
         Right. Right. But the idea is, at the end of
    Q
16
         the four-year cycle, you will have hit all the
17
         miles of overhead lines?
18
         (Green) Right. In as balanced a manner as we can
    Α
19
         attain.
20
         Understood. Okay. So, in the last box to the
21
         right on Bates 022 says "Distribution Completed",
22
         you indicated that the Company trimmed 84 miles.
23
         And it looks like, from this box, that several of
24
         the areas, I guess I would call them, have zeros
```

```
1
         next to them. So, they weren't trimmed at all.
 2
         I guess, is that right? I'm looking at Lines 13,
 3
         14, 15, they didn't have any work on them, is
 4
         that right?
 5
         (Green) That is correct.
 6
         Okay. So, would it be the Company's intention to
 7
         do that work at a later time?
 8
         (Green) We are currently working on those feeders
 9
         this year.
10
         In 2022?
11
         (Green) Correct.
12
         Okay. Again, rough math, it looks to me that,
13
         having completed 84 miles out of a plan of 235
14
         miles is roughly one-third. And yet, if I go
15
         back to Bates Page 021, the actual versus budget
16
         expenses are not one-third, in fact, they're more
17
         like 90 percent, roughly, or 85 percent. Could
18
         you explain why the "actual" lines in Column 2,
19
         on Page 21, aren't reduced proportionally with
20
         the number of miles that were actually trimmed
21
         versus what was planned?
22
    Α
         (Green) And do I reference the pages?
23
                    (Witness Green and Witness Tebbetts
24
                    conferring.)
```

#### CONTINUED BY THE WITNESS:

1

2

3

4

5

6

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11

12

1.3

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22

23

24

(Green) We do go into the various reasons for the adjustments and changes that we did throughout the testimony. I don't have that, all the paragraphs referenced at my fingertips. But I can say that, originally, the plan was to follow the bid we had from ClearWay Industries, who came in at that budgeted amount. So, their costs came in at that budget that we submitted. However, ClearWay was not successful, and they left our property abruptly. So, we had to go to another vendor, which was significantly higher, but was the next lowest bidder, and is in line with industry costs. The first bidder was uncharacteristically lower, but it fit our budget, and they had done work for us previously and satisfactorily. So, we had a good price at that time.

As we went through, and it appears that I'm going to tell the story of our full program. So, please let me know if I'm telling too much or --

So far, I think what you said is very responsive.
And I would encourage you to continue, if you

feel it's responsive to the question.

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1.3

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23

24

A (Green) Okay. So, please. So, when asked -when ClearWay left, we were without a vendor to
perform any miles at that time. So, we were -and ClearWay had only completed a few miles to
that date.

We approached the second bidder, the second-lowest bidder, which was Asplundh, and also the incumbent, who had been in our system for fifteen years, since the beginning of the program. And they came back on our system with many obstacles. So, they have the intense workforce issue that the globe is experiencing, piled on to the workforce recruitment and retention we were already experiencing in the past decade. There is a huge push to pull the young people into the trades period, and into the arborist community as well. So, there is a very small workforce. And many of them, in this pandemic, are leaving to much more desirable positions or to more desirable pay. So, we don't have a large workforce. And New England is experiencing that significantly. I don't know if it's more than anyone else, but they're

experiencing it significantly.

So, Asplundh came back, had to adjust their prices a little bit to accommodate the situation, and also intended to fill the miles based on their ability to ramp up, back to full staffing. They had -- so, the previous staff had left for various reasons. I can go into them, if you'd like.

As they weren't able to ramp up quite as quickly, we had to find other resources to fill the gap to get the miles done. So, we approached the third-lowest bidder, at the time was Chippers, who is a Davey company, and they stated they could come in. We also utilized some Asplundh storm crews that were in the area. We tried to utilize them for work as well. However, those rates were very high. And we did work with them for as long as we can to get efficiencies, it just didn't work out. So, some of the miles we did perform were at a higher cost. But we weren't able to complete them, because it wasn't a good investment, we felt.

So, the cost of the other crews, the fact that the original bid was way lower than

1 either the second or the third bid, the cost to 2 do work per mile was significantly higher. 3 So, does that answer the question? 4 0 I have a couple of follow-ups. But, yes, I 5 think that does. 6 Again, I'd like to focus on Page 21, 7 and ask you about some of the costs, and whether or not they varied with the number of miles that 9 were completed. For example, Line 1 said "Work 10 Planners for Veg Management", budgeted was 11 "305,000"; actual came in "360,000". And, again, 12 only about one-third of the miles were trimmed. 13 Why would that number have come in above budget, 14 given what transpired in the actuals? 15 (Green) So, the actual miles that were trimmed Α 16 versus the actual miles that are worked are not 17 the same. So, for example, we have 120 miles of 18 next year's work planned right now. So, they're 19 not line-for-line. We like to be about six 20 months ahead of it, ahead of the game. 21 So, also, in pivoting and preparing for 22 things, and trying to get Davey on board, we put 23 resources into building the work, building the 24 spans, building the properties, and things like

that. Also, we had a lot of investments, quite a bit of these hours are for working with the contractors in getting the quality of work or, especially with ClearWay, getting them on board in a manner that -- lots of hand-holding, and maybe that's not the best way to put it, but "this is where traffic control goes", "this is what we do for this", mostly walking them through every nuance of our system. So, that took a lot.

We're also doing more auditing. So, these work planners previously -- sorry, and let me clarify "work planners". Sometimes there is some interchangeable words here.

O Sure.

(Green) We have consulting arborists that do work for us, that are contractors. Those consulting arborists can do many of the line items here.

So, sometimes I will say "work planner", because I call them "work planners", but they do work that would assist with tree planting or construction, and hazard trees. They do a little bit in all the different buckets. So, I want to clarify. They can — the appropriate term would be "consulting arborist", as far as their

1.3

position. Do they perform work planning? Yes, they do. So, sometimes those two words get interchanged a bit. So, just for clarity.

So, the work planners write the work, and they did a lot of auditing this year, to really hone in and make sure that we had the quality of work that we want, and moving forward we minimized future work. So, there was a lot of that going on. And we also -- I have resources for work planning.

Another component is we had some turnover. So, we had a lot of training and work planning. So, we actually lost two work planners this year, and had to retrain, and we're about to retrain another one in a month. So, it does take some onboarding. There was -- part of the time that they spent is onboarding new contractors.

So, it was -- we were getting Davey onboard, what do they need? So, they assist with the logistics.

Lots and lots of nuances that changed this year. And we used to be a one utility and one contractor, and those relationships were built, and those pretty much, you know, knew what

1 the other person wanted. Now, you have many new 2. people, whether it's a new contractor or people 3 in a contract, and getting everyone up to speed 4 and on the same page is what these consulting 5 arborists assist me to do. 6 I don't know if that answered your 7 question? Yes. Yes, in a very detailed fashion. Thank 8 Q 9 you. 10 I want to jump down to Line Number 5. 11 And this appears to be an expense, it's called "Police Detail", where the actual did vary 12 1.3 somewhat in proportion to the number that were 14 trimmed. Would you agree that the \$97,000 of 15 actual police detail expense, as compared to the 16 "\$320,000" that was planned, is, you know, 17 roughly reflects the one-third of the work that 18 was done versus what was planned? Is that about 19 what happened? 20 (Green) I'm going to -- can I rephrase your Α 21 question? 2.2 Q Yes. Please. I didn't -- or, I can rephrase it. 23 It wasn't a very well phrased question. Let me 24 try it again.

```
1
                    On Line 5, the actual detail expenses
 2
         were $97,000. You'd agree with that?
 3
    Α
         (Green) On Line 5? Yes.
 4
         And the planned police detail expenses were
 5
         $320,000, correct?
 6
         (Green) Correct.
 7
         Is it correct that the reason the actual came in
 8
         about one-third of the budgeted is because that's
         the same ratio of planned miles versus actual
 9
10
         miles trimmed? Actual miles versus planned miles
11
         trimmed, in other words, one-third?
         (Green) It's not a direct one-for-one.
12
13
         Okay. So, --
14
         (Green) We don't do traffic control on every mile
15
         that we work. It is dependent on geography,
16
         location, and local municipal requirements.
17
    Q
         Okay. Can you explain then why the police detail
18
         came in one-third of what was budgeted?
19
         (Green) I do -- ClearWay, in learning the ropes
    Α
20
         of traffic detail, had some. 1L2 did not require
21
         as much. It just -- it really matters of what
22
         you find in the field. It's not a one-to-one
23
         ratio.
24
         Okay. What's "1L2"?
```

```
1
         (Green) A feeder that's in the Lebanon area.
 2
         Again, looking at Appendix 1, which is Bates 021,
 3
         I'm seeing that "Interim Trimming" was budgeted,
 4
         this is Line 7, was budgeted at "$30,000", and
 5
         came in at $104,000, is that right?
 6
         (Green) Yes. That appears to be correct.
 7
         Can you explain what "interim trimming" is and
    Q
 8
         what led to the actuals being roughly three times
 9
         higher than the planned?
10
         (Green) So, "interim trimming" is an unplanned
11
         process. It is a placeholder to allow us to
12
         address things that are not planned. So, when we
13
         do that, in this -- most times, in an average
14
         normal year, this might be where we've adjusted
15
         feeders and pieces of it fell off and aren't
16
         lining up anymore in the four-year sequence. So,
17
         it might be seven years before you get this piece
18
         back into cycle. So, you would grab that piece
19
         that's not quite fitting. Or, you may have
20
         restricted or refusals, or maybe something else
21
         going on where that particular multispan section
22
         is not getting maintained, or vines, or cycle
23
         busters. Anything where we do a patrol and find
24
         that this area is not going to make it for
```

reliability reasons to this planned cycle.

When we identified that we were going to need to defer many more miles, we drove those circuits, and we identified and wrote up the work that looked that it may not meet our reliability and safety needs in this planned cycle, and as the cycle was shifting. So, basically, we reviewed the field conditions, and, based on the deferred miles, did some preventative work so that we can meet our reliability goals.

- Q Okay. And then, lastly, on this schedule,
  Line 9, "Sub-Transmission Right of Way Clearing",
  appears to be about 25 percent over budget, maybe
  a little bit more. Could you explain why that
  is, in a year where cycle trimming was much less
  was done than that was planned?
- A (Green) This is my shining star of my program this year. I'm pretty happy about it. We adjusted, we didn't have bucket resources, but we had off-road resources. So, since we couldn't get our roadside miles done, we used the resources we had at hand. And what we did is we pulled forward supply line off-road needs of the future year and brought it to this year, so that

we could adjust based on the circumstances we had.

Q

Additionally, in this particular case, the original plan for supply line, the cost per mile was higher with the original contractor, and it was lower with Asplundh. So, we actually got a really good cost savings with that. And we also got an amazing quality of work.

So, we pulled future work forward, which we would have had a hard time to accomplish in the future, because we would have needed resources, whether that's workforce, which may not have been available in future years, because they were tied up with other contracts. So, they were available. We had the work to do. We adjusted our funding, such that we couldn't get the roadside miles done, but we got our supply miles done.

So, I think pivoting to accomplish that task, at a good rate of return, was very helpful.

Okay. Good. And next week, we're going to be meeting again on the 2022 Veg. Management Plan.

Can we, based on what you just said, expect to see a lower number for sub-transmission

right-of-way clearing than we otherwise would 1 2 have had this not transpired, for 2022, I mean? 3 Α (Green) For the pruning and the removals of the future work, yes. Sorry, we still have removals, 4 5 and we do have some herbicides to apply as well 6 now. So, those two pieces are coming forward in 7 the future. 8 Okay. Q 9 (Green) So, you will see those. But, as far as 10 the side work and what we said earlier, the 11 flat-cutting, the mowing, so that piece has been 12 taken care of. 13 Okay. Line 12 is entitled "Reimbursements from 14 Consolidated", and there's no numbers in either 15 the budgeted or the actual. I know, in past 16 dockets of this nature, there has been a line 17 there for reimbursements from Consolidated. Can 18 you explain why those numbers are zero? 19 (Green) Consolidated previously provided funds to Α 20 assist us, to assist in vegetation maintenance of 21 the system, of the poles. But they opted out of 22 that part of the agreement, and they no longer 23 are required to pay for any portion of that 24 vegetation maintenance.

```
1
                   Does that sound correct, Heather?
 2
          (Tebbetts) Yes.
 3
         (Green) Thank you.
 4
         Can we expect to see reimbursements from
 5
         Consolidated in future plans or reconciliation
 6
         dockets?
 7
    Α
         (Green) I don't expect to.
 8
         Okay. With respect to Line 13, it says "ClearWay
 9
         Invoices", $151,000 in parentheses. Can you
10
         explain what that is?
11
         (Green) When ClearWay left the property in March,
         we had some outstanding work that they invoiced
12
13
         for, and some work that they hadn't invoiced for.
14
         And, because of the nature that they left, we
15
         held that back. And we are currently in
16
         litigation, is that the correct word?
17
         Litigation. And that is part of that process.
18
         So, we have that as a accrual of things we -- you
19
         know, work that they performed successfully, but
20
         held back until we resolve this issue.
21
         Do you have -- can you, or maybe counsel, in
22
         closing, could give an update as to where the
23
         litigation with ClearWater [ClearWay?] stands?
                                                           Ι
24
         think that might be helpful for the record,
```

```
1
         but --
 2
                   MR. SHEEHAN: I'd be glad to.
 3
                   MR. DEXTER: Thanks.
 4
    BY MR. DEXTER:
 5
         Again, we have another shot at this next week for
 6
         2022's plan. And, in the course of data requests
 7
         in that docket, which is a different case, I
 8
         understand, we had the opportunity to review the
 9
         contract between Liberty and Asplundh for 2021.
10
         And, in that contract, it appears that, in 2021,
11
         Asplundh was obligated, under the terms of that
12
         contract, to trim the full 235 miles that was
13
         planned, or roughly that amount. Would you agree
14
         with that?
15
         (Green) They stated they would not be able to do
    Α
         the full 2021 miles in 2021.
16
17
         But the contract, again, it's going to be an
18
         exhibit in the other docket, at least appeared to
19
         obligate them to do that. Would you agree that's
20
         what the contract said?
21
         (Green) We have that in a data request. We'll
    Α
22
         have that information for you by the end of day.
23
    0
         Okay. Well, I'll take that up in the other
24
         docket, when we have the contract as an exhibit.
```

```
1
                    CMSR. SIMPSON:
                                    So, no data request at
 2.
         this time?
 3
                    MR. DEXTER: Not on this issue, no.
 4
                    CMSR. SIMPSON:
                                    Thank you.
 5
    BY MR. DEXTER:
 6
         Well, let me ask the question this way. Are you
 7
         satisfied that, in 2021, Asplundh, irrespective
         of what may have been written on the contract,
 8
 9
         performed in a way that was acceptable to Liberty
10
         Utilities in 2021?
11
         (Green) Yes. Given the conditions, yes.
    Α
12
         Okay. I just want to go back to the rates page
1.3
         again, this is Bates Page 026. And I had heard
14
         some testimony earlier from Ms. Tebbetts, I
15
         believe, that the $547,000 that was
16
         over-collected, the proposal is for the Company
17
         to apply that amount to next year's efforts. Is
18
         that right? The efforts in 2022?
19
         (Tebbetts) Yes.
    Α
20
         And you had indicated that that's consistent --
21
         that that option, if you will, was provided for,
22
         sort of anticipated, in the last rate case
23
         settlement in 19-064, is that right?
24
    Α
         (Tebbetts) Yes.
```

```
1
         And it says "with Commission approval", correct?
    Q
 2
         (Tebbetts) Yes.
         And that's what you're asking for today?
 3
 4
         (Tebbetts) Yes.
 5
         Okay. Now, if the Company had taken the other
 6
         route, which would be to pass that $547,000 back
 7
         to customers, would that number appear on Bates
         026?
 8
 9
         (Tebbetts) That number would have appeared on
10
         Line (1), and it would have said "Calendar Year
11
         2021 O&M Expense Below Base O&M Expense". And
12
         that number would have appeared there as a
13
         negative.
14
         As a negative number.
15
         (Tebbetts) Yes.
    Α
16
         Correct. Did you calculate what the rate would
17
         have been had you taken that route?
18
         (Tebbetts) Yes.
    Α
19
         Would you share that with us?
    Q
20
         (Tebbetts) Sure. So, if we were to look at Bates
21
         027 -- no, hold on, not "027". I think it's
22
         actually Bates 030. Let me double-check the
23
         number.
24
                    Yes.
                          If you look at Bates 030, the
```

```
1
         rate for May 1, proposed rates, you look at the
 2
         "Distribution Charge", we have "6.039 cents", and
 3
         that rate would have actually been "5.979 cents".
 4
         And, so, the change would be a reduction to
 5
         customer bills of 80 cents per month for those
 6
         customers using 600 [650?] kilowatt-hours on
 7
         average, or a reduction of 0.52 percent.
 8
         So, just so I understand, the bold number on the
    Q
 9
         bottom, which is a "negative 0.41" per -- I'm
10
         sorry, a "negative 41 cents", that number would
11
         have become a "negative 80 cents", is that what
12
         you're saying?
13
         (Tebbetts) Yes. That's correct.
    Α
14
         So, basically, it would have doubled what was
    Q
         here?
15
16
         (Tebbetts) That's correct.
17
    Q
         Okay. From what we've heard in this docket and
18
         the other, some of the issues with veg.
19
         management are going to continue into 2022, would
20
         you agree with that, some of the difficulties
21
         that you've described?
22
    Α
         (Tebbetts) Yes.
23
         And, so, the idea is that this $547,000, which
24
         has already been collected, is definitely going
```

```
1
         to be needed in 2022?
 2
         (Tebbetts) Yes.
 3
         Would you agree with that? It's not going to --
 4
         there's very little likelihood that this will end
 5
         up as an under-recovery at the end of 2022 from
 6
         what we've heard, would you agree with that?
 7
    Α
         (Tebbetts) Yes.
 8
         Okay. And I think you touched on this briefly,
 9
         but, before we left Bates 030, I did want to ask
10
         you to point out which of all the various rates
11
         here are affected by the Storm Recovery
12
         Adjustment that we're talking about today?
13
         (Tebbetts) Are you -- the Storm Recovery
    Α
14
         Adjustment is zero, and --
15
         Oh, I'm sorry. I don't know why I said "Storm
    Q
16
         Recovery Adjustment". Veg. Management? We're
17
         talking about veg. management today.
18
         (Tebbetts) Just the "Distribution Charge", the
    Α
19
         second line down, is the only one affected,
20
         outside of, obviously, the total bill
21
         calculation.
22
    Q
         Okay. So, the veg. management is embedded in the
         Distribution Charge?
23
24
    Α
         (Tebbetts) Yes.
```

```
1
         Okay. But it's not -- it's separate from the 2.4
 2.
         million, which is embedded into the base
 3
         distribution rates, is that right?
 4
         (Tebbetts) Yes.
 5
         So, like, behind that, there are at least two
 6
         elements, is what you're saying?
 7
    Α
         (Tebbetts) There are two elements, that's
 8
         correct.
 9
    Q
         Okay. And that's not broken out anywhere in
10
         here, right?
11
         (Tebbetts) The page it's broken out on is the
    Α
12
         previous page. You could look at Bates 027.
13
         And, if you look at the top of Page 27, under
14
         "Rate D", "All kilowatt-hours", our current
         rates, "0.06038", and if we add this adjustment
15
16
         factor, you have that "0.06039".
17
                   MR. DEXTER: Okay. Thanks. That's all
18
         the questions the Department has today.
19
                   CMSR. SIMPSON: Thank you, Attorney
20
                 I will recognize my esteemed colleague,
         Dexter.
21
         Commissioner Chattopadhyay, for any questions.
                   CMSR. CHATTOPADHYAY: Thank you. So,
22
23
         based on the back-and-forth, I just want to first
24
         not lose sight of what I had kind of noted on.
```

```
1
         So, I'm going to first cover those issues.
 2
         the questions are really trying to provide more
 3
         clarity for me.
 4
    BY CMSR. CHATTOPADHYAY:
 5
         So I'm going to start out with, if you go to
 6
         Bates Page 022, and bear with me, I'm going
 7
         there. And if you look at the Lines 13 through
 8
         15, for those, let me call them "elements",
         "Villas Bridge" and then "Spicket River", so on,
 9
10
         the "Distribution Completed", that, the last
11
         column, are zero, that, you know, you've already
12
         indicated that. And you said that you are --
13
         that the Company is already working on those.
14
         That work is happening in 2022, correct? Has to
15
         be.
16
         (Green) Yes.
    Α
17
    Q
         Are you intending to complete them in 2022, all
18
         of it?
19
         (Green) Yes. Those three are intended to be
    Α
20
         completed in 2022.
21
         Can you give me a sense of, before all of this
    Q
22
         happened, meaning, you know, before you had the
23
         contractor issue and other problems that
24
         followed, what did you estimate you're going to
```

```
1
         be taking care of in 2022, in terms of miles?
 2
         (Green) I believe -- give me one moment please.
 3
         Actually, I've got it right here.
 4
                    CMSR. SIMPSON: Take your time, Ms.
 5
         Green.
 6
    CONTINUED BY THE WITNESS:
 7
          (Green) I believe it's 202 miles.
    BY CMSR. CHATTOPADHYAY:
 8
         So, the additional miles that we talked about
 9
10
         just a while ago, will they be added on to the
11
         202 miles?
12
         (Green) No. We have adjusted the whole plan to
13
         accommodate for the deferral. So, it will not be
14
         202, plus these. We have a plan for
15
         approximately 150 miles this year. And these
16
         miles are part of that 150 miles.
17
    Q
         So, you, first of all, you've adjusted the number
18
         down from 202 to 150?
19
         (Green) Yes.
    Α
20
         And then, 150 would actually include the ones
21
         that weren't completed in 2021?
22
    Α
         (Green) That is correct.
23
         For the four-year trimming cycle, should the
24
         Company be concerned that they may not be able to
```

```
1
         catch up as to what was planned previously or
 2
         needs to be done?
 3
    Α
          (Green) In 2022 or in the four-year cycle?
 4
         In the four-year cycle.
 5
          (Green) We do have that plan to discuss that in
 6
         the rate case.
 7
    Q
         Okay.
 8
          (Tebbetts) So, if I could just add? The Company
 9
         is expecting to file for a rate case in 2023.
10
         And the issues that have come about for
11
         vegetation management, we are expecting to
12
         address and come up with a plan to get us back on
13
                 And how that plan comes about we will be
         track.
14
         presenting as part of our rate case.
15
         Okay. Going back to the ClearWay issue, would
    0
16
         you be divulging anything confidential if I asked
17
         you how many miles did they work on, and later,
18
         how many miles did the other company, you know,
         did in 2021?
19
20
                    MR. SHEEHAN: No, that would not be
21
         confidential.
2.2
    BY CMSR. CHATTOPADHYAY:
23
         So, would you be able to share those numbers?
24
          (Green) I would need a moment.
```

```
1
         Okay. Take you time.
 2
         (Green) Can I give you an approximate? It's like
 3
         10 miles-ish, 10-14, something like that.
 4
    0
         Yes, an approximate would be fine. But 10-14 for
 5
         what? For ClearWay?
 6
    Α
         (Green) ClearWay. I want to say it was about 14
 7
         miles maybe, total.
 8
    Q
         Okay.
 9
    Α
         (Green) It might have been 10.
10
         And then, Asplundh would be the rest of it or
11
         would it be -- and there was a third --
12
         (Green) Chippers --
13
         Chippers, yes.
    Q
         (Green) -- did perform about two miles.
14
15
         Okay.
    Q
16
         (Green) And the other Asplundh component, so, we
17
         have local Asplundh, and then we have external
18
         Asplundh. So, you can almost treat that as
19
         another entity as well.
20
         I heard from the back-and-forth that,
    0
21
         contractually, Asplundh was expected to do a lot
22
         more. So, and then you said but you -- you
23
         highlighted that the fact that they weren't able
24
         to do it, it's sort of understandable, I'm using
```

my own words here. But can you -- can you give
me a sense of what they were expected to do, and,
you know, why you think that, with the kind of
difference of what they actually did, you know,
as opposed to what they were supposed to do, why
you think it's, you know, it's okay?

And I'm concerned about the ratepayers picking up the costs. So, just I'll qualify my question accordingly.

(Green) For lack of ability to quickly put it on my fingertips, when we lost ClearWay off of the property, and we contacted Asplundh to ask them if they were interested and able, they said they were interested, but they were only able to at two things: One, at a slightly increased cost, a small percentage, 6, 6.25 per mile. In addition, they could not complete the 2021 miles. But, as soon as they had their staffing full up, they would provide us a plan. So, that was presented in an email and added to the contract.

So, it was an understood working operations expectation that we needed, we understood that Asplundh, because of the workforce issue they had, would not be able to

2.

2.2

complete the full miles, and starting very late in the game. So, you know, probably got their local staff onboard about May. So, if you don't have twelve months to do the work, you're not going to be able to complete it.

Additionally, with that, that's when we went out to the other resources to see what we could do. We got additional Asplundh resources.

We got Davey resources, Chipper resources. We worked all those angles, and still the workforce is just super deficient and could not come through at that time.

Did I answer your question?

- Q I think, you know, maybe not fully, but you might also be trying to do the best. And I'm happy with the answer.
- A (Tebbetts) I just wanted to add, too,

  Commissioner. At the time, Ms. Green and I had

  talked about, when ClearWay left the property,

  you know, what are our next steps? And we knew

  that Asplundh was going to have a difficult time

  getting us a workforce.

But the alternative to that was going to be no trimming. That was not something that

we wanted to embark on either.

And, so, Ms. Green worked with Asplundh and Chippers to try to get whatever workforce we could. We did it, you know, at this time, it was March-April timeframe, and we were looking at another, you know, eight months of a year where we still could get, hopefully, some trimming done. We didn't want to lose all of the miles in 2021. As she mentioned, we only had about 10 to 14 miles that were completed by ClearWay.

So, you know, the idea that Asplundh was able to come in and help us, we were much appreciative of it, given that they were already working on the other utilities in the area, in New Hampshire and New England properties. And they offered to do the best they could to come in and help us, albeit at a potentially larger price. But, you know, we also wanted to ensure that we could get out there and trim as best we could, so that, you know, our reliability and our customers at least would get a benefit. And we didn't want to just let it go until 2022.

Just based on your answer, I'm assuming ClearWay worked for maybe roughly two months? Or was

```
1
         it -- can you give me a sense?
 2
          (Green) March 15th was their last day -- March
         14th was their last day on the property.
 3
 4
    0
         And, so, it's like three, roughly, three and a
 5
         half months?
          (Green) Two and a half months.
 6
 7
         Two and a half months.
    Q
 8
          (Green) Through a storm season as well.
 9
         Okay. So, two and a half months. And then,
    Q
10
         there was a gap for maybe a month or two?
11
         (Green) Yes.
    Α
12
         Okay. For those two and a half months, ClearWay,
13
         if they were doing what they were expected to do,
14
         how many miles would they have been able to take
15
         care of?
16
         (Green) January and February are usually light
17
         months, because of storm and snow, and not always
18
         able to work. Generally speaking, I want to say
19
         seventeen miles a month is average.
20
         Per month?
21
         (Green) Per month.
    Α
22
    Q
         Okay. So, assuming that average number, roughly
23
         around 40 miles, but they ended up doing 10?
24
    Α
          (Green) Yes.
```

```
1
         Just rough numbers.
 2
         (Green) Yes. And they were also acclimating to
 3
         the system. You know, so, they were
 4
         transitioning and onboarding. And they said they
 5
         would have their full workforce, I can't remember
 6
         if it was March or May, I apologize, but they
 7
         wouldn't have it on January 1st, but they would
         be acclimating and getting their full workforce,
         which did not come to fruition.
 9
10
         Okay. So, again, I'm assuming there are no
11
         confidentiality issues, can you provide us a
12
         sense of per mile what was the cost for ClearWay,
13
         and then for the rest of them? And you don't
14
         have to give me separately for the other, just
15
         overall what was the cost per mile, you know, for
16
         actual work done?
17
    Α
         (Green) I have a number in my head, I just don't
18
         know if it's correct. So, can I have one moment
19
         t.o --
20
         It could be subject to check.
21
         (Green) Yes.
    Α
22
                   MR. SHEEHAN: For the Commission's s
23
         benefit, the numbers that are usually held
24
         confidential get down to the granular level. You
```

```
know, "how many dollars per hour does this loader
 1
 2
         cost?", and that kind of stuff. So, by giving
 3
         these broad "per mile" numbers, it doesn't run
 4
         into the confidential issue.
 5
                    CMSR. CHATTOPADHYAY: Yes, I
 6
         deliberately framed the question to ensure that,
 7
         but I still wanted to be mindful of it.
    BY THE WITNESS:
 8
         (Green) And the question is, what is the
 9
10
         difference between the two bids or --
11
    BY CMSR. CHATTOPADHYAY:
12
         Just give me an average -- give me the average
13
         numbers. Like, for the miles that ClearWay took
14
         care of, what was the "per mile" cost? And, for
15
         the rest of them, what was the cost?
16
         (Green) So, I have a number in my head. I'm just
17
         not confident, because I might have transposed
18
         something. So, it's 2,400 versus 6,000.
19
    Q
         Okay.
20
         (Green) Six to ten.
21
         Say that again? Sorry. I'm trying to get a
    Q
22
         sense of what was the increase, like in terms
23
         of --
         (Green) It's double.
24
    Α
```

```
1
         Double?
    Q
 2
         (Green) Call it "double".
 3
         Double. Okav.
 4
          (Tebbetts) And when we looked at the bids in
 5
         2020, for 2021, that was what we were looking at.
 6
         So, ClearWay came in significantly less, and able
 7
         to trim at that budget amount, as you could see
 8
         on Bates Page 021. So, in comparing their bid
 9
         versus the Asplundh bid that came in, the one --
10
         the second-lowest bid, there was a significant
11
         increase in that second-lowest bid. So -- which
12
         is why we went with the ClearWay bid. So, going
13
         to the Asplundh bid for 2021, we knew
14
         immediately, looking at the numbers, their would
15
         be a significant increase in the per mile cost.
16
         (Green) Additionally, part of the bid is more
17
         than that line item, it's all the other things
18
         that go along with it. So, the unit price
19
         removal, the hourly work, ClearWay's costs were
20
         significantly by three times higher on those
21
         things to balance it out. But we were going to
22
         scale back on those to try to meet that goal of
23
         2.4 with the pruning with the lump-sum miles.
24
                   So, there is that to take into
```

```
1
         consideration, the other pieces of the bid.
 2
         Slightly different question, but I'm going to ask
 3
         this. The last rate case, when did the rates go
 4
         into effect, the permanent rates?
 5
         (Tebbetts) Permanent rates went into effect
 6
         July 1st, 2020.
 7
    Q
         July 1st, 2020. And all of these issues that
 8
         you're talking about, you know, the contractor
 9
         issue, all of that, did that happen after the
10
         permanent rates were set?
11
    Α
         (Tebbetts) Yes. So, --
12
         Just confirm that.
1.3
         (Tebbetts) Yes. We went out to bid after
14
         permanent rates were set for the 2021 to 2024
15
         four-year cycle.
16
         Another quick question for my own understanding.
17
         In the base rates following the rate case, what
18
         amount is earmarked for VMP? Like, what goes
19
         into the base rates? Is it 2.4 million or is it
20
         2.2 million?
21
         (Tebbetts) So, originally, coming out of the rate
    Α
22
         case, we had $1.5 million, as of July --
23
    Q
         And when -- excuse me.
24
         (Tebbetts) No, go ahead.
```

```
1
         When you say "coming out of the rate case",
    Q
 2
         you're still talking about the last rate case?
         (Tebbetts) Yes. Yes.
 3
    Α
 4
         Okay.
 5
         (Tebbetts) Coming out of 19-064. So, as of
 6
         July 1, 2020, we had calculated $1.85 million in
 7
         base rates. Based on the Vegetation Management
 8
         Adjustment Factor that was in effect as of May 1,
         2020, so that we could collect up to that $2.2
 9
10
         million, and through April 30th, 2021.
11
                   So, in 2021, when we reconciled what we
12
         spent and what happened, we had increased that
         rate by the amount -- by the $600,000, so that we
13
14
         could then bring it to the 2.42 million, which is
15
         what we had spent previously.
16
                    So, in base rates, as of -- let me say
17
         that again. To be collected in base rates, as of
18
         May 1st, 2021, was $2.42 million. And so, that
19
         is the amount collected through base rates and
20
         the adjustment factor, combined, for the period
21
         of May 1st, 2021 through April 30th, 2022.
22
                   So, all things being equal, as of
23
         May 1st, 2022, we would have $2.42 million in
24
         base rates.
```

```
1
         Okay. Can you go back to the rate case, and sort
 2
         of tell me, was the $2.42 million, I mean, I know
 3
         how it played out, but, in the rate case, what
 4
         was the number that you sort of agreed to? Was
 5
                 And then, there's this 10 percent, you
         know, if it goes beyond, that's okay, that will
 6
 7
         be part of it. So, I'm trying to understand what
         the rate case settlement conditions were? I
 8
 9
         mean, --
10
         (Tebbetts) Uh-huh. Sure.
11
         So, I want a clarification on whether that number
12
         was, based on the rate case, meant to be 2.2 or
         2.42?
13
14
         (Tebbetts) Sure. I'm pulling up the settlement
15
         right now.
                   On Bates 011 of the Settlement
16
17
         Agreement, it provides, on Section 2 -- I'm
18
         sorry, G, Section G.2, it states: "Under the
19
         VMP, the Company shall maintain a four-year cycle
20
         for tree trimming and vegetation management and
21
         shall continue with the filings and reporting
22
         requirements currently in place. The base rate
23
         increase agreed to in this Agreement includes an
```

increase in the VMP spending to \$2,200,000 for

24

1		2020, which shall continue until changed in a
2		future base rate case. The Company shall not
3		recover any VMP expenses that exceed 10 percent
4		of that amount, or in excess of \$2,420,000,
5		through the annual reconciliation filing, or
6		otherwise. The VMP spending shall be reconciled
7		each year, and with any under spending carried
8		into the next program year or returned to
9		customers, as determined by the Commission."
LO	Q	Okay. I'm not going to interpret it right here.
L1	А	(Tebbetts) Okay.
L 2	Q	But thank you for reading it and what it says.
L 3		So, I have I don't know whether this
L 4		would be a record request or not, but you talked
L 5		about a contract with, you know, with Asplundh.
L 6		You know, can that be provided in this docket?
L 7		MR. SHEEHAN: There's no reason we
L 8		can't provide it in this docket. We did not
L 9		intend to mark it for the next docket, but I
20		suspected Staff would have. So, you will get it
21		either way. But, if you want it here, we can
22		certainly file it here.
23		CMSR. CHATTOPADHYAY: Yes. I'm
2 4		interested in going through it. So,

```
1
                   MR. SHEEHAN:
                                  Okay.
 2.
                   CMSR. CHATTOPADHYAY: And --
 3
                   CMSR. SIMPSON: Pradip?
 4
                   CMSR. CHATTOPADHYAY: Sorry?
 5
                   CMSR. SIMPSON: Please finish.
 6
                   CMSR. CHATTOPADHYAY: Okay. Somebody
 7
         was saying something.
                    The other thing is I want to take a
 8
 9
         look at the contract that the Company had with
10
         Consolidated.
11
                   CMSR. SIMPSON: Commissioner, so, I
12
         just want to get this record request documented,
         before we move on from that.
1.3
14
                   CMSR. CHATTOPADHYAY: Sure.
15
                   CMSR. SIMPSON: If I may, I think I
16
         have some similar questions, and I'd like to
17
         consider expanding that data request, for the
18
         Company to provide all of the RFPs for the tree
19
         trimming contractors that they received, along
20
         with the contract terms for the companies in
21
         which they worked with on that.
2.2
                   MR. SHEEHAN: So, the Request for
23
         Proposals went out in 2020. You're looking for
24
         all of the responses to that request?
```

1.3

CMSR. SIMPSON: The RFP solicitation, the responses, and then any subsequent contracts in which the Company entered into.

MR. SHEEHAN: Okay. And I can represent that you will receive the RFP, the responses, the contract with ClearWay. And then, although the Asplundh contract was not entered directly in response to the RFP, it was entered later, as you've just heard described, we can provide that. So, if you'd like, we can lump them all together into the single record request of the RFP itself, the responses, and those two contracts.

As an aside, I think Ms. Green

testified that there were some I'll call them

"side contracts", lesser contracts, for things

such as solely storm work. Are you looking for

those as well? Like I think Asplundh has a

"storm work only" contract, and perhaps the Davey

contract was sort of a -- not the comprehensive

three-year or four-year plan kind of contract.

CMSR. SIMPSON: It seems as if the Asplundh agreement was entered into with respect to VMP work.

1	MR. SHEEHAN: Correct.
2	CMSR. SIMPSON: So, this data request
3	only pertains to work done within the Company's
4	VMP, not including contracts for other storm
5	costs.
6	Attorney Dexter, did you have a
7	comment?
8	MR. DEXTER: Yes. I'm not sure the way
9	the record request was worded that that would
LO	include the Davey's contract. And, since the
L1	Commission is asking for this, I think you'd want
L 2	to get that one as well, because that resulted in
L 3	costs that it did flow through Appendix 1.
L 4	So, maybe that was coming anyway, but I
L 5	just wanted to
L 6	CMSR. SIMPSON: Certainly. And I
L 7	appreciate the clarification. So, if I were to
L 8	word this as "any contracts entered into for tree
L 9	trimming with respect to VMP costs", would you
20	find that sufficient?
21	MR. DEXTER: Yes. I think that would
22	cover it.
23	CMSR. SIMPSON: Okay. So, I'm going to
2 4	repeat this: Please provide the VMP contractor

```
RFP, bids received, and any contracts entered
 1
 2.
         into for tree trimming with respect to VMP
 3
         costs."
 4
                    (Record request noted.)
 5
                    CMSR. SIMPSON: Okay. Great.
 6
         Commissioner Chattopadhyay, please proceed.
 7
                   CMSR. CHATTOPADHYAY: That is -- sorry.
 8
         That is helpful. But the other question that I
 9
         asked was about the contract between the Company
10
         and Consolidated. So, that would be another
11
         record request. I think it's efficient to keep
12
         the VMP question separate, and have the next
1.3
         question that I asked as a separate record
14
         request.
15
                   CMSR. SIMPSON: So, and this with
16
         respect to the joint pole ownership with
17
         Consolidated?
18
                   CMSR. CHATTOPADHYAY: Correct.
19
                   CMSR. SIMPSON: Okay. So, we'll make
20
         the second request: "For the Company, please
21
         provide the applicable joint pole ownership
2.2
         agreements, with all amendments, between the
23
         Company and Consolidated Communications."
24
                    (Record request noted.)
```

```
1
                   CMSR. CHATTOPADHYAY: Should I proceed?
                   CMSR. SIMPSON: One moment. Okay,
 2.
 3
         please proceed.
 4
    BY CMSR. CHATTOPADHYAY:
 5
         This is another record request. Is it possible
 6
         to provide the Attachment HMT/AMH-1 in Excel
 7
         format?
 8
         (Tebbetts) Yes. Yes, we can provide that.
 9
                   CMSR. SIMPSON: Please repeat that,
         Commissioner.
10
11
                   CMSR. CHATTOPADHYAY: Okay. "Please
12
         provide Attachment HMT/AMH-1 in live Excel
1.3
         format."
14
                   MR. SHEEHAN: And, Commissioners, we're
         happy to do so. When the Commission first
15
16
         started requesting live Excels last fall, it
17
         caused a scurry a discussions of "How do we do
18
         that in a way to best preserve records?" And my
19
         solution, which I would propose to do here, is to
20
         give you two versions: One version is a live
21
         Excel that you can lock, so people can't change
2.2
         it, and that could be the exhibit. But we're
23
         happy to give you one that is unlocked, so you
24
         can do whatever you need to do sort of "behind
```

1.3

the scenes", if you will. So that way, if anyone wants to look at the record, they know we provided the locked version. And then, if the Commission, through its analysis, has changed stuff, we know what has been changed.

If that's an acceptable way to do it?

CMSR. SIMPSON: And under that option,
the Company would not have any objection to both
versions being publicly available?

MR. SHEEHAN: Correct. Well, I say that, I don't know exactly what's in that exhibit. There may be confidential information in it. I don't think so. No, there's nothing — that's right, there's nothing in this filing that's confidential. So, both could be available, yes.

CMSR. SIMPSON: Attorney Dexter, any
comment?

MR. DEXTER: No, I guess not. I'm just curious how a live -- I guess, by being "publicly available", what you're referring to is that, if a person were to go to the Commission website and to go to the exhibits, and click on the exhibits, they would get that spreadsheet, and it would

```
1
                In other words, they could -- they could
 2.
         change numbers and the formulas would work.
 3
         that what you're talking about?
 4
                   CMSR. SIMPSON: Yes. That both
 5
         versions of the Excel -- the applicable Excel
 6
         spreadsheet that the Company provides, we would
 7
         include in the docket and for public
         availability.
 9
                   MR. DEXTER: Okay.
10
                   MR. SHEEHAN: And the Company's --
11
                   MR. DEXTER: Thank you for that
12
         clarification.
1.3
                   MR. SHEEHAN: I'm sorry. The Company's
14
         goal is just to make sure one version of that
15
         everyone knows is what we filed. And, so, just
16
         in case the second version gets changed, we know
17
         that's the version that was subject to change.
18
                   CMSR. SIMPSON: Understood.
19
                   MR. SHEEHAN:
                                  Thank you.
20
                   CMSR. CHATTOPADHYAY: Is there anything
21
         we need to do, in terms of changing the record
22
         request wording, to ensure that we get what you
23
         are suggesting, which I like?
24
                   MR. SHEEHAN: I'm comfortable. And we
```

```
will -- this is Number 3. We will file a 3A and
 1
 2.
         a 3B, --
 3
                    CMSR. CHATTOPADHYAY: Okay.
 4
                    MR. SHEEHAN: -- with a cover letter
 5
         that describes it.
 6
                    CMSR. CHATTOPADHYAY: Okay. That
 7
         works.
 8
                    (Record request noted as described
 9
                    above.)
10
    BY CMSR. CHATTOPADHYAY:
11
         I'm not 100 percent sure whether the witnesses
12
         should be answering this. But, out of curiosity,
1.3
         like, if you -- currently, you have a four-year
14
         trim cycle. And you had mentioned in the
15
         testimony that you would like to move to
16
         five-year trimming cycle in the future in the
17
         rate case.
18
                    I'm wondering whether -- whether the
19
         Company would be willing to go there even sooner?
20
         And I would later like the DOE to also opine on
21
         this, not right away, but, you know, I'm just
2.2
         trying to understand whether that is something
23
         that you have considered?
24
                    MR. SHEEHAN: So, I can offer a
```

suggestion. We do have the hearing next week, which is on the '22 budget, and the '22 budget is based on a four-year cycle, or at least our effort to get back to the four-year cycle.

I do know the Company is thinking about

a five-year cycle. I can make sure the folks in the room here think this through, and I can have a coherent conversation with you next week on that topic. Of more definitiveness, if we reached it, on what we plan to do in the rate case. And perhaps, if there's an opportunity to move there sooner, what our thoughts are, and maybe some rough numbers of what that would entail.

# BY CMSR. CHATTOPADHYAY:

2.

2.2

Q To ensure we just don't keep going on forever, just one more question.

I'm trying to understand, what is the breakup of the ownership, you know, as far as the poles are concerned, between Consolidate and the Company? Is it like 50/50 percent?

- A (Tebbetts) It's 50/50.
- Q It's 50/50. Okay. And why did you have a "termination" sort of term there? I mean, and

```
I'm just trying to understand, because they still
 1
 2
         own 50 percent of it. And, so, as far as the
 3
         cost of keeping things maintained, why is it only
 4
         the utility's -- Liberty Utilities' problem, and,
         therefore, the ratepayers' problem? Why wasn't
 5
 6
         that considered? I just want to understand that
 7
         a little bit.
 8
         (Tebbetts) Sure. So, it's very old contract.
         goes back to the 1980s. I don't have the exact
 9
10
         year. And, at some point, five to seven years
11
         ago, you know, when these things were being
12
         reviewed, that was an oversight by the Company
13
         and parties. And, unfortunately, it came to
14
         fruition in 2019, to be effective for 2020.
15
                   And, at that point, Consolidated
16
         elected to move forward with that option to no
17
         longer pay for any trimming associated with the
18
         poles that they jointly own.
19
                   MR. SHEEHAN: I can provide some more
20
         description of the background of the contracts,
21
         and speculate as to why that provision was in the
22
         contract as it was, and "1980" is the date. It's
23
         a forty-something year-old contract.
24
    BY CMSR. CHATTOPADHYAY:
```

```
1
         Does -- and I'm basing these questions on some
 2
         internal discussions we were having. So, if I
 3
         don't frame it right, please correct me. But the
 4
         attachment fees that, you know, are associated
 5
         with poles, which parties pay those?
 6
         (Tebbetts) So, the parties that pay attachment
 7
         fees are going to be any fiber companies, cable,
 8
         telephone, none of them are owners of the poles
 9
         or joint owners of the poles. So, it's anyone
10
         who wants to attach, but is not an owner.
11
         Can those fees recover some of the costs that we
    Q
12
         are all of a sudden faced with, like, you know,
13
         for VMP? Just out of curiosity, has the Company
14
         thought about that?
15
         (Tebbetts) So, based on the 1300 rules, we are
    Α
16
         required to utilize the FCC calculation to charge
17
         pole attachers. And that calculation does not
18
         include vegetation management costs associated
19
         with serving those attachers. It only includes,
20
         and I got to dig deep in my memory on the
21
         calculation, but it only includes costs
22
         associated with the plant itself. And the basis
23
         is -- the basis of the calculation for our
24
         attachers has to do with our planned service for
```

```
1
         poles, and it has to do with -- and not just
 2
         poles, but anything that's Plant Account 364,
 3
         which is poles and wires. It also has to do with
 4
         the calculation of how tall those poles are,
 5
         which provides us our clearances allowed for each
 6
         pole, depending on how many attachers we have.
 7
                    So, unfortunately, the FCC has not
 8
         included vegetation management costs associated
         with the attaching calculation. And the Public
 9
10
         Utilities Commission has adopted that calculation
11
         as the way to charge attachers.
12
                    So, given that the 1300 rules are open,
13
         maybe there's opportunity for us somewhere,
14
         somehow to include that.
15
         Since you didn't receive anything from
    0
16
         Consolidated, I'm assuming, from 2020 -- '20,
17
         '21, '22, right, sorry, 2020 and 2021?
18
         (Tebbetts) Yes.
    Α
19
         If you were receiving dollars from them, would
20
         you be able to estimate what those dollar amounts
         would be, and can you provide that information,
21
22
         2020 and 2021? Very --
23
    Α
         (Tebbetts) Yes.
24
         -- like, rough estimates would be, you know,
```

```
1
         sufficient.
 2
         (Tebbetts) Yes.
 3
         (Green) Generally, they were running 500 to
         $800,000.
 4
 5
         (Tebbetts) Per year.
         (Green) Per year. Depending on the miles. And
 6
 7
         the ratios, some things are 20 percent, some
 8
         things are 50.
         I've seen those numbers for the previous years.
 9
    Q
10
         There's nothing that, you know, out there that
11
         would have changed the numbers too much, right?
12
         And you're still basing your information on the
13
         historic reality?
14
         (Green) It probably would be higher, because we
    Α
15
         were seeing a 10 percent -- we were shielded with
16
         the cost of vegetation work through 2019. In
17
         2020, we went out to bid, and at that time
18
         realized that there was an actual 10 percent
19
         annual increase happening out there. So, 30
20
         percent more than what those costs are.
21
                   CMSR. CHATTOPADHYAY: I think I'm going
22
         to -- sorry. I think that is the last question
23
         for now.
24
                   CMSR. SIMPSON:
                                    Okay. Thank you,
```

```
1
         Commissioner Chattopadhyay.
 2
                    I have a few questions for the
 3
         witnesses.
 4
    BY CMSR. SIMPSON:
 5
         So, you mentioned that the Company intends to
 6
         return to a five-year tree trimming cycle from a
 7
         four-year, is that correct?
 8
         (Tebbetts) Yes. I'll say, we intend to propose
 9
         the movement from a four-year to a five-year in
10
         our next rate case.
11
         Has the Company filed any reliability reports,
    Q
         under Puc 307.07, that reflect the impact of the
12
13
         vegetation management shortfalls indicated?
14
         (Tebbetts) We file quarterly reports, and forgive
15
         my memory, that very well may be the rule by
16
         which we are required to file our quarterly SAIDI
17
         and SAIFI reports, and we do file them. I'd have
18
         to pull up the rule to be specific as to the
19
         exact rule. But I do know we do file our
20
         quarterly reliability reports.
21
         Okay. Looking at the issues that you have
    Q
22
         with -- or, had with ClearWay on the default of
23
         the contract, it's not clear to me what remedy
24
         the Company is expecting at this time, and what
```

```
1
         the impacts from a cost perspective of the suit
 2
         will be. And, looking at the costs and the
 3
         payments that you've made, did you pay ClearWay
 4
         up front before work was completed?
 5
         (Green) No.
 6
         Okay. And can you comment on what remedies
 7
         you're seeking in the suit?
                   MR. SHEEHAN: I could address that in
 8
 9
         my closing.
10
                    CMSR. SIMPSON: Okay. Then, we'll save
11
         that until then.
12
    BY CMSR. SIMPSON:
1.3
         We have a -- our first record request pertained
14
         to the RFPs, and that's an area of interest.
15
         mentioned, Ms. Green, that the costs bid by
16
         ClearWay were considerably lower than the other
17
         bidders, is that correct?
18
         (Green) That is correct.
    Α
19
         Aside from the pure costs, what factors of their
20
         bid motivated you to select ClearWay at that time
21
         as your primary VMP contractor?
22
    Α
         (Green) The price per mile was a strong factor.
23
         They did great work on our supply line. It was
24
         better than we had experienced previously. It
```

2.

1.3

was very well done. And, when we interviewed them, Procurement and I, we asked them many questions, and they gave us the appropriate answers.

So, we anticipated some bumps. So, that's why we had hired one more contractor to help facilitate them to be onboard. But they met those criteria, they met the safety criteria.

They stated they would be able to respond. They were doing work elsewhere, and I spoke to people who were happy with them. So, that is what resulted.

- Q At the time, did you have any insight into why their bid was so much lower than the other contractors?
- A (Green) Earlier I mentioned that their price

  per -- their time and material price and the

  removals were much higher, which is how they

  balanced it out. And, in the industry, that is

  kind of what -- it is a strategy for the bid

  process, one piece is lower than the other or

  higher than the other. So, having -- that was

  taken into consideration, is that they were

  balancing out the costs of doing business with

```
the other pieces.
 1
 2
         So, their time and materials rates were higher
 3
         than the other companies?
 4
         (Green) Correct.
 5
         What elements of their bid were lower than the
 6
         other companies?
 7
    Α
         (Green) Their lump-sum miles.
 8
         So, they projected being able to trim
 9
         considerably more miles for those hours spent?
10
         (Green) No.
11
         Okay. Then, I'm not understanding. What was
         lower in their bid? What elements of their bid
12
13
         were considerably lower? Help me understand
14
         that, if you would please.
15
         (Green) Their cost per widget. So, their widget
    Α
16
         cost "X" dollars, but there's also other widgets
17
         that are a time and material, but this, the cost
18
         per mile on their circuit, that was -- so, it
19
         doesn't matter how long it took them or how
20
         quickly it took them, it cost us the same.
                    Maybe I misunderstood the question.
21
2.2
    Q
         So, I can understand that, between different
23
         contractors, their respective breakdown of costs
24
         would vary. That you would see different hourly
```

```
rates or equipment costs bundled in, but, at the
 1
 2
         end, the total sum of their bid, seems as if it
 3
         was considerably lower than the other contractors
 4
         that you worked with?
 5
         (Green) Yes, because there are actuals and
 6
         estimates. So, I have the actual miles, those
 7
         prices I could have, the rest of it's estimates.
 8
         So, the unplanned work is an estimate. I don't
 9
         know the number of hours I'm going to need, so I
10
         have to estimate that, and I estimate the number
11
         of removals. So, there is the -- the hourly
12
         component of their bid, where the removals
13
         component is a little fluid, whereas the miles is
14
         very strong apples-to-apples. So, when you look
15
         at the bottom dollar, --
16
         Uh-huh.
17
         (Green) -- most of it has to do with those, those
18
         miles. But there's still the unknown piece of
19
         what something is going to cost hourly, what, in
20
         the end, what the end bucket of hourly is going
21
         to cost, because we don't know what those hours
22
         are going to be needed for the system until we
23
         experience them.
24
         And, within each company's respective bid, those
```

```
1
         hours were different of what they would need?
 2
          (Green) No. Just the cost per hour were
 3
         different.
 4
         And what factors are considered in that cost per
 5
         hour?
 6
          (Green) The labor and material. So, the foreman,
 7
         the groundman, the pick-up truck, bucket truck,
 8
         chipper, all of those pieces.
 9
         So, then, the major difference between the
    Q
10
         companies bidding is their hourly rates paid to
11
         their employees?
12
          (Green) No. The hourly rates that they charge
13
         us.
14
         Okay.
    Q
15
          (Tebbetts) Could we just have a quick sidebar?
16
         Is that --
17
    Q
         Please.
18
                    (Witness Tebbetts and Witness Green
19
                    conferring.)
20
    BY THE WITNESS:
21
          (Green) Okay. Apologies.
22
          (Tebbetts) Thank you.
23
    BY CMSR. SIMPSON:
24
         No problem.
```

```
1
          (Green) So, we get prices per circuit. And those
 2
         are the -- and then, they're per mile, end up
 3
         being per mile. And, the bids come in are
 4
         compared, those pieces are compared. And
 5
         ClearWay -- ClearWay's prices were significantly
 6
         lower.
 7
         Per mile?
    Q
 8
         (Green) Per mile, or per circuit, yes.
 9
         And, within the bids you received, is there a
    Q
10
         breakdown of why those costs were so much lower
11
         in their bids? No?
12
         (Green) No. It's just the price per mile.
13
         scope of work says "you will do X, Y, Z, blah
14
         blah, blah".
15
    0
         Uh-huh.
         (Green) And "tell us how much that is." So, they
16
17
         don't have to say what the tools or the skills.
18
         We do have minimum requirement to qualification
19
         of crews to follow national standards, OSHA.
20
         we don't have "you shall tell us the rate or the
21
         amount of crews or the type of buckets or
22
         equipment that you are going to use." We give
23
         them the framework with which to work in.
24
         identify what tools they're going to need to do
```

those miles. 1 2 And when you evaluate bids, what methodology do you use to compare the bids that you receive for 3 4 this type of work? 5 (Green) So, we compare the price per mile of each 6 contractor, the price per circuit per each 7 contractor, compared those along the way. Then, we compare the price -- the price per hour. So, 9 the biggest piece we look at is the price per 10 mile. Because, as you see, Line 5 -- sorry, Line 11 4, that's the bulk of our program. So, we do 12 compare that piece. It's a very important piece. 13 So, it's probably got the higher weight to it. 14 We compare that. 15 We also compare the logistics of the 16 ability for that to work in the field, and the 17 resources we have to manage it. And then, we 18 take into -- we also pull into the fold the 19 hourly costs. So, what will it cost for 20 construction? What will it cost for storm? 21 will it cost for these three or four unplanneds? 22 And how will that -- how will that impact the 23 budget as well? 24 So, we compared those things as a

```
1
         Company, what those prices were, what the
 2
         expectations were. And they made -- the Company
 3
         made a decision based on the findings that we
         found.
 4
 5
         And when you ultimately selected ClearWay, do you
 6
         have spreadsheets or documentation of the factors
 7
         that you considered and the weight that you
 8
         applied to when you -- that led you to selecting
         the bidder?
 9
10
         (Green) There is not a weight on a spreadsheet.
11
         So, you don't use some sort of methodology in
12
         evaluating?
13
         (Witness Green indicating in the negative).
14
         It's really, primarily, you look at what the cost
    Q
15
         was that they bid, the price that they bid?
16
         (Green) Yes.
    Α
17
         Okay. Okay. Moving onto your future rate case
18
         that you mention, the 2023 rate case. Does the
19
         Company have any perspective on whether these
20
         types of vegetation management costs could be
21
         included in your O&M elements of your rate cases
22
         moving forward, as opposed to having a separate
23
         proceeding?
24
         (Tebbetts) Yes. You know, we're open to
    Α
```

1 designing a Vegetation Management Program that 2 provides opportunities for customers to have the 3 reliability, the Company to be able to go out to 4 bid and receive reasonable bids to complete the 5 work. And also, you know, move to that five-year 6 trim schedule, as we've discussed. 7 Q Okay. Thank you. Because this program 8 originated almost fifteen years ago, in the 9 original settlement for your rate case at the 10 time. So, thinking about how the program has 11 evolved, the industry, with respect to vegetation 12 management, that's an area that I think we'd be 13 interested in learning more about, whether this 14 type of forum is still appropriate, or it could 15 be moved over into general rate cases? 16 (Tebbetts) Yes. I think that, you know, we 17 have -- this is a leftover, I'd say, of certainly 18 DG 06-107, and the subsequent rate cases after 19 that. 20 I will add that we had a Reliability 21 Enhancement Program as part of this filing in the 22 past. That ended in the year 2020. So, 2021 was 23 the last year we filed for that. 24 So, this year's filing, I guess, is

1 also a leftover. And, you know, managing the 2 program within -- in between rate cases, rather 3 than coming to the Commission annually, is 4 something we can think about and we can look at. 5 And, certainly, we would have to look at the funding allotted for that. We certainly would 6 7 want to ensure that any proposal that's put before the Commission provides, as I mentioned, 8 9 opportunity for the Company to be able to meet 10 its trim requirements and floor clearing 11 requirements, also sub-transmission, also to 12 ensure that our reliability continues to improve, and gives the customer good reliability. 13 You mentioned the settlement in DG 06-107. 14 15 requested in the 2022 proceeding, DE 21-138, we 16 would like to see a report on compliance with 17 that rate plan settlement from 2006, prepared by 18 the Company and reviewed by Energy. And I 19 believe that report should be provided before a 20 hearing in the 2022 program is held. 21 (Tebbetts) Okay. I'm trying to understand Α 22 specifically what you mean by "adherence to the 23 06-107", because we comply with the PUC rules 24 today.

```
1
         I think that the -- this program originated many
 2.
         years ago, when both the industry and company
 3
         practices were very different with respect to
 4
         vegetation management.
 5
         (Tebbetts) Uh-huh.
 6
         And there were principles that were considered in
 7
         the 2006 rate case that led to the creation of
 8
         this program. And it would -- it would be
 9
         interesting and helpful to understand whether the
10
         factors in that settlement that led to the
11
         formation of this program, and the manner in
12
         which we review these types of costs are still
1.3
         relevant. So that we can look toward how to
14
         improve the process in the future.
15
         (Tebbetts) Okay.
    Α
16
         Ms. Green, you mentioned that the prioritization
17
         for the sub-transmission trimming, you elected to
18
         do that in order to effectively allocate
19
         resources that you did have in the last year, is
20
         that correct?
21
         (Green) Correct.
    Α
2.2
         So, I understand that sub-transmission work, the
23
         nature of that work is different than
24
         distribution trimming. Can you comment on the
```

1		resources that you had at the time and how they
2		were better positioned to do that
3		sub-transmission work, as opposed to other
4		circuit miles that you had in the plan?
5	A	(Green) So, they're specialized crews that work
6		on off-road sections. So, bucket trucks aren't
7		viable on an off-road. Climbers are very viable
8		on an off-road. Various skidders, various
9		equipment that's designed to go off-road was
10		available. And those operators that run that
11		equipment were available. They weren't
12		they're not bucket truck operators. They're not
13		trained in that particular application, or those
14		vehicles aren't necessarily available. So, they
15		specialize in the use of these machines and in
16		this terrain. And they basically go around New
17		England bidding on those, that type of work, any
18		off-road work.
19		This particular crew didn't win the
20		bids that they might have normally won. So, they
21		were available to me on this bid.
22	Q	So, if I may try to summarize. You found
23		yourself in a position where you had lost your
24		primary contractor, and you looked around for

1 other resources that could work within this VMP 2 program. And you had a contractor who stepped up and said "we have resources." And you found the 3 4 resources that they had available possessed 5 certain skills or qualifications that were more 6 costly than non-skilled or less trained people? 7 (Green) Not exactly. It's actually Asplundh's Α 8 crew. It's the -- logistically, my crew got moved to a new -- the crew that used to work on 9 10 our property 2006 through 2020 was coming out of 11 a different region, --12 Uh-huh. 1.3 (Green) -- management system. And, since the 14 change in contracts, they got shifted over to 15 another manager and another system. And that 16 system had the specialized crew and the 17 specialized equipment. So, resources are more 18 available to me now that I have this other region 19 and management system. 20 So, it wasn't more expensive to do, 21 which I thought I heard you say. It was 22 economical, it was less than ClearWay. And what 23 it was is, we had the access to this specialized

equipment through this new region that we didn't

24

```
1
         have before. So, they were using tools that made
 2
         the quality of work significantly better.
 3
    Q
         And, when you mention these crews being from a
 4
         different region, is that because they were
 5
         available because they're in this region, or just
 6
         the management of the contractor, they changed
 7
         how their resources are positioned?
 8
         (Green) When Asplundh lost the contract on
 9
         January 1st, 2020, their manager left, which left
10
         those crews without a manager. So, they shifted.
11
         And they were, for too much information, they
12
         were on the Vermont border. They used to be
13
         managed by Vermont, now they're managed by New
14
         Hampshire. So, they were just on the cusp of it.
15
         So, now, under their new management, there are a
16
         whole bunch of -- there's a bigger pot to pick
17
         from, a bigger --
18
         Uh-huh.
    Q
19
         (Green) -- a bigger pool of resources, if that
20
         makes sense?
21
                    So, those bodies, the crew that has
22
         worked on the Liberty system for the past fifteen
23
         years, are still in the same trucks, the same
24
         bodies, but they just moved over to this new
```

```
1
         leadership and region, with different resources
         available. And so, now, this new crew foreman
 2
         and new specialized equipment was now available
 3
 4
         to us, which hadn't been before.
 5
    Q
         Okay.
 6
         (Green) It's the inside working of their
 7
         organization.
 8
         That's helpful. Thank you. Does the Company
    Q
 9
         have any in-house tree-trimming positions or
10
         arborists that go and do work?
11
         (Green) No.
    Α
12
         So, only management folks, who work with the
13
         contractors who actually go and do the
14
         tree-trimming work?
15
    Α
         (Green) Yes.
16
         Okay. Looking at the joint testimony, at Bates
17
         Page 007, Lines 20 through 21, can you just
18
         comment on why the budget was set at 110 percent?
19
          (Green) Page 7?
    Α
20
         Yes.
    0
21
         (Green) And which line?
    Α
22
    Q
         Twenty (20) through 21.
23
    Α
          (Green) So, why was the budget not set at the
24
         2.2, but at the 10 percent?
```

1 Correct. 2 (Green) Because the current cost of doing 3 business is more than 2.2, you know, the cost of 4 doing the work. 5 So, you were -- you believed at the time that 100 6 percent of the budget would not provide the 7 adequate level of funding in order to complete 8 your planned work for the year? 9 (Green) For the four-year cycle, yes. 10 Okay. So, considering the contract risks that 11 we're discussing here, why do you think customers 12 should be responsible for the liabilities of 13 losing the contractor, ClearWay? MR. SHEEHAN: If I may? The issue in 14 15 front of the Commission today does not ask for 16 any recovery of any excess costs caused by the 17 ClearWay debacle. 18 I'll certainly let the witnesses answer 19 why they think they acted reasonably in hiring 20 ClearWay. But, again, the request here is to 21 adjust the factor to, you know, that small amount 2.2 to just reconcile what happened in 2021. 23 CMSR. SIMPSON: So, I --24 MR. SHEEHAN: I guess what I'm saying

is, your question is jumping ahead a bit. The time will come, yes, when we're seeking to catch up for what ClearWay did, and there will be a cost to that. And I think, in speaking to Mr. Dexter about that, he will ask that, and I agree, that an order in this docket will not prejudge or affect that later determination, and I agree with that.

So, to the extent the Commission will want to look later, when we have to spend an extra "X" dollars to catch up for what ClearWay did, there's every right for the Commission to say "Well, how did you get yourself in that ClearWay mess?" And the answer, we think, is we acted reasonably every step of the way, it just happened. And then, we acted reasonably after.

So, that's -- I'm not sure where I'm going with that. But I just felt that that's not really a question for the witness to answer, other than the steps they took, as you've asked, prior to ClearWay, and the steps they took after ClearWay left.

CMSR. SIMPSON: Did you have any comment on that, Attorney Dexter?

1	MR. DEXTER: No. But this issue
2	this is actually the key issue in the Department
3	of Energy's view, which I intended to address at
4	closing, as well as how this issue might affect
5	next week's hearing on the 2022 plan, and how it
6	might impact the upcoming rate case.
7	But I agree with this conversation that
8	your question, Commissioner, is, in the
9	Department of Energy's view, the key question.
10	You know, which is impact on ratepayers of what
11	happened in 2021.
12	Not the key question in this docket,
13	per se, but the key veg. management question to
14	deal with over the next, you know, several years,
15	it sounds like, with a rate case coming in 2023,
16	and a 2022 test year, and a rate effective date
17	in 2024.
18	CMSR. SIMPSON: Okay. Thank you both.
19	MR. DEXTER: And if I could just add
20	one more thing?
21	CMSR. SIMPSON: Please.
22	MR. DEXTER: I think this question that
23	we're talking about goes beyond just ClearWay.
24	In other words, there seems to be a perfect storm

```
of events that have been touched on in this
 1
 2.
         docket and next week's docket, involving not only
 3
         ClearWay, but, you know, Asplundh, Consolidated,
 4
         general trends of costs in the industry that Ms.
 5
         Green has talked about many times.
 6
                    So, I think it's beyond just ClearWay.
 7
                    CMSR. SIMPSON: Thank you. And I'm
 8
         really trying to understand the risks from the
 9
         prior year, as they were presented, looking at
10
         the trimming that was done, and that was to
11
         benefit customers for reliability purposes,
12
         versus the budget at 110 percent. That's what
13
         I'm trying to understand.
14
                    But I'll proceed.
    BY CMSR. SIMPSON:
15
16
         So, the Company provided training and hired a
17
         firm to oversee crews. I'm looking at Bates Page
18
         010, Lines 15 through 17. Where is the cost for
19
         this training and assistance to ClearWay recorded
20
         and accounted?
21
         (Green) That would be -- that would be in the
    Α
22
         "work planning" line.
23
         If you could point me to a page and line, that
24
         would be helpful. Thank you.
```

```
1
          (Green) Okay. Bates Page 021, Line 1.
 2
         And is that reflective of the costs for work
 3
         planners only for ClearWay or also for the other
 4
         contractors?
 5
         (Green) All contractors.
 6
         Do you have a breakdown per company?
 7
         (Green) I do not.
    Α
 8
         How do you track that time and resource
 9
         allocation?
10
         (Green) VM1000 is this line item. And any time
11
         they're working on a feeder, we break it down to
12
         a feeder. But that's as far as it gets broken
13
         down to. So, I can identify how much time
14
         someone has put on administration related to a
15
         feeder. So, for example, in the 13L1, there
16
         would be VM1000 13L1 charges for work planning or
17
         training or auditing or program assistance. So,
18
         it would get a "VM1000 13L3" is the code that it
19
         would get. But it doesn't get broken down into
20
         any finer of a bucket than that.
21
         (Tebbetts) To be specific as well, on Bates Page
    Α
22
         023, we have a list of vegetation management jobs
23
         and the charges by month. And the first line,
24
         "VM1000", provides that breakdown by month, not
```

```
1
         breakdown by circuit, but breakdown by month of
 2
         the costs associated.
 3
    Q
         And the negative numbers, what are those
 4
         indicative of, in the line "VM1000"?
 5
         (Green) It might be accrual, accruals. It's
 6
         possibly accruals.
 7
         I'm not sure what you mean by that?
    Q
 8
         (Green) No. Accruals don't go negative. I'm
 9
         not -- I can't answer that question. I'm not
10
         sure.
11
         (Tebbetts) I don't know. We'd have to go back to
12
         Finance and ask exactly why. This information is
13
         provided to us by Finance.
14
         (Green) We do a lot of corrections on this doc --
    Α
15
         you know, we have to make adjustings [sic] for
16
         corrections. But I'm looking at April, and
17
         there's a lot of negatives in April. It doesn't
18
         look like they're all corrections.
19
         Right. I think I'd like to make that a record
    Q
20
         request. For the Company to explain the
21
         differences between the positive and negative
22
         values on Bates Page 023, the "VM1000" line.
23
    Α
         (Green) If I can find it by the end of the day,
24
         is that helpful? Or, either way? It's that --
```

```
1
         okay. I'm sorry.
 2
         (Tebbetts) And I would like to clarify as well,
         you asked for "VM1000", and there's a credit in
 3
 4
         two months, the month of April and November. I
 5
         just want to ensure that's exactly what you're
 6
         looking at, too, so we provide the correct
 7
         information. Because, as Ms. Green noted, there
         were quite a few instances here that are negative
 9
         numbers.
10
         One moment please.
11
         (Tebbetts) Okay. Thank you.
12
                    [Commissioner Simpson and
13
                    Commissioner Chattopadhyay conferring.]
14
                   CMSR. SIMPSON: Okay. Why don't we
15
         provide -- well, let's do this for the whole
16
         table. So, let me clearly articulate this data
17
         request -- or, this record request. One moment
18
         please.
19
                   So, the request will be "Please provide
20
         an explanation for the positive and negative
21
         values indicated in the table in Exhibit 1, Bates
22
         Page 023."
23
                   WITNESS TEBBETTS: Okay. Thank you.
24
                   CMSR. SIMPSON:
                                    Thank you.
```

```
1
                    (Record request noted.)
 2
    BY CMSR. SIMPSON:
 3
         Looking at the testimony on Bates Page 015, how
 4
         do the variances of budgeted versus actual
 5
         spending impact system performance and the
 6
         associated reliability metrics, like SAIDI and
 7
         SAIFI?
 8
         (Tebbetts) One moment while I look at this
 9
         please.
10
         Take your time.
11
         (Tebbetts) Thanks.
12
                    MR. DEXTER: Commissioner, if it's
13
         helpful, in the companion docket, we'll be here
14
         next week on the plan, DOE requested that very
15
         information, because, in past years, it had been
16
         provided. So, in November, in past years, the
17
         Company would provide its upcoming plan and its
18
         past reliability information. And we saw that
19
         the charts that we were used to seeing were not
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         included in that November filing. So, we made
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         that a data request in the other docket, DOE 1-8.
22
         And we intend to offer that as an exhibit next
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         week.
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                    So, if you were looking for those
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graphs, they are coming in next week. Not to say
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 2.
         that you don't -- you might want them in this
 3
         docket as well, but --
 4
                   CMSR. SIMPSON: Do you have a
 5
         perspective on relevance of those exhibits within
 6
         this docket?
 7
                   MR. DEXTER: I was not planning on
 8
         making them an exhibit in this docket. I'm not
 9
         saying "they're not relevant." I'm just saying
10
         that we -- DOE wasn't planning on offering them
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         for the position that we're taking in this
12
         docket, but we plan to make them an exhibit in
1.3
         the next docket.
14
                   CMSR. SIMPSON: Okay. Thank you.
15
         That's helpful. I'm really just trying to get a
16
         general sense. I don't think I need any specific
17
         data from the Company at this point.
18
    BY CMSR. SIMPSON:
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         But I would like to better understand how the
20
         cost variances of budget versus what you actually
21
         spent, how they inform and impact the reliability
22
         metrics?
23
         (Tebbetts) Sure. So, I have the information that
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         Mr. Dexter just described in front of me here.
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And what I can tell you is that the cost variances, I'd suggest, are not an impact. What I'd suggest are an impact to our reliability metrics is the amount of money we're spending annually at the 2.2, plus the 10 percent, which is not sufficient to meet our goals of 235 — approximately 235 miles a year. And, due to that, we've been deferring miles annually because of this.

And, so, when looking at the reliability statistics, which will be provided in Docket 21-138 next week, you will find that our SAIDI has gotten better, so, the duration, but the frequency has not.

We have a group of circuits in our Charlestown and Walpole area that have suffered on reliability. All of this wraps up also into our least cost plan, where we were to file a non-wires solution back in February, and chose to request an extension and pivot, due to the reliability data that we've received over the past couple of years in this area.

And, so, through this docket, this vegetation management docket, through the 2022

1		plan docket, and through our least cost plan
2		docket, we are looking to paint a picture to
3		provide the Commission and other parties what the
4		reliability looks like for our circuits, how
5		vegetation management has or has not affected
6		them, and what our plan is to alleviate between
7		now and we'll say the next least cost plan, and
8		through the rate case, those reliability issues.
9		So, it happens to be we have three
10		separate dockets going on with one single issue
11		of reliability. Tree-related is some of it,
12		certainly. And, so, we plan to address those in
13		those areas. And as I mentioned, this
14		information will be provided most likely as
15		exhibits in our 2022 plan next week.
16	Q	Okay. Thank you. In closing, I would like to
17		just return to the exchange that we had a few
18		moments ago, with respect to customers assuming
19		the risk of defaults and issues with contractors.
20		So, in this proceeding, we're
21		reconciling costs from 2021. Is that a fair
22		characterization?
23		MR. SHEEHAN: Yes. We're reconciling
24		actual costs to the approved 2.4 million from the

rate case. 1 2 CMSR. SIMPSON: And some of the costs 3 here pertains to this contractor, ClearWay, that 4 did work, and subsequently left working for the 5 Company in 2021. Is that correct? 6 MR. SHEEHAN: That's a driver of some 7 of the costs, yes. 8 CMSR. SIMPSON: So, I'm just confused as to how our consideration of those issues 9 10 within this proceeding is misquided or should be 11 considered in DE 21-138, looking at 2022? 12 MR. SHEEHAN: I guess "misguided" would 13 be too strong a word. As Heather just said, 14 they're all interrelated. 15 The conversation between Mr. Dexter and 16 me was simply "That's a big question, that's 17 probably hard to do in a week, in these 18 compressed timeframes." And, so, that's why Mr. 19 Dexter reached out to me to say "We'd like to 20 make clear that we're not getting into that 21 issue, because we don't have the time to do it. 22 So, when I decide to get into it in the rate 23 case, you, Mike, aren't going to say "no, too 24 late"."

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So, we fully expect to spend time on this issue to (a) determine how much does it really cost to do the work we need to do going forward, that would be the normal question in a rate case; but also to the extent that we have clean-up to do from the ClearWay, and as Ms.

Green mentioned, it's not just ClearWay, there's a lot of factors, is the clean-up cost appropriate to charge customers?

And I guess it does come back to how we acted, how we behaved. You asked a lot of questions about why we chose ClearWay. You know, are all those decisions subject to a prudence review? Presumably. If we acted reasonably, and they still happened, yes, customers would, you know, there is some risk on customers, too, the same with the gas contracts. You know, we sign a contract, we get hit with a higher price. And, if we signed the contract reasonably, the customers pay the higher price.

So, that was the thinking was, it's really too much to squeeze into this docket.

It's not technically outside, but it's just a bigger question.

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CMSR. SIMPSON: Any comments, Attorney Dexter, on that?

MR. DEXTER: Yes. Yes. I don't think this inquiry is misguided in any way. But I do -- you know, we come up with -- we struggle with this issue in reconciliation dockets quite a bit, in other words, the timeframe. The reconciliation dockets are designed to look at whether or not costs were accounted for properly, and whether rates were adjusted properly, based on the underlying materials.

In the event that a substantial question, like what you're raising, comes up in a reconciliation docket, the Department of Energy is fully supportive of reserving that issue for review at a later time.

You know, there's a theory or an argument or a question about, you know, "what if it's not brought up, you know, can you go back and reopen a reconciliation docket from several years ago?" And that's a serious question.

So, what I had planned to do in closing was request, there's really two issues here, was to request to reserve two issues. There's really

two issues that are of substantial concern to the Department of Energy in this area of veg.

management for this time period. One is -- the bigger one in the Department of Energy's mind is, we left 19-064, the recent rate case, with an understanding, and Ms. Tebbetts read the Settlement, and we don't think it's ambiguous, that, for the next four years, the Company would operate a four-year cycle, and accomplish that four-year cycle, and the total amount that would be charged to ratepayers over that four-year cycle would be 2.2 million, plus 10 percent, 2.42 million.

What we found in this case, the first year of the -- I guess I'm doing a closing statement here. What we found in this case is that the Company was not able to meet the agreement in 19-064 to accomplish the four-year cycle, the 234, 235 miles.

They have not, in this case, asked to collect more than what they spent. They have asked to defer some money that they collected for use next year, and I'll get to that in closing.

But they haven't come in, in this docket, and

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said "Well, in order to have done that 235,000" -- I'm sorry -- "235 miles, we would have needed to have spent four or five million dollars. And, so, therefore we want to adjust the rate to collect four or five million dollars, so that we can get back on track."

That's not, as I understand it, at issue in the rate proposed here. This is a, and what I will say in closing, is what seems to me to be an accurate calculation of collecting what was spent, given the circumstances that the Company faced.

What I want to make sure that I ask of the Commission is that we not be foreclosed in future dockets of examining two key questions:

One relates to the total amount spent versus what was allotted in the rate case, and whether or not that should be altered. The second is the question that you're asking, was the 2. -- I'm sorry, 1.8 million that is at issue in this case, was that spent prudently? And I think that's a perfectly appropriate question.

We did not -- we are not, based on what we've seen today, recommending that it wasn't.

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But I believe that that issue should be preserved with the other issue for resolution, you know, if and when the Company comes looking to -- well, I'm sorry, the Company has come looking to collect that 1.8 million in this docket. But I believe that issue should be reserved for a future prudence review, be it in a rate case or in the planning docket, although it doesn't sound like it would be appropriate in the planning docket.

So, having gone around in circles, maybe the issue is that, if this rate is approved today, that the prudence of the \$1.8 million that was spent, including the withholding of the credits — the invoices from ClearWay, including the litigation and what happens to any proceeds from the litigation of ClearWay, that all that be reserved for review at a future time.

CMSR. SIMPSON: And does the Department have any perspective on forum for this type of proceeding moving forward? I had asked the Company a similar question, whether, given the state that we're in of vegetation management programs having been in place for many years,

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over a decade now, certainly customer
expectations are quite different than they were
when this program began, do you -- does the
Department feel that -- or, I should say does the
Department have any perspective on whether these
types of vegetation management costs should
remain in annual reconciliation dockets or would
they be better reviewed as O&M expenses in
general rate cases?

MR. DEXTER: Sure. Well, I guess our most recent thought on this is the 19-064

Settlement, which does -- it did extend this process for four more years. And, as

Ms. Tebbetts read from the Settlement, that all the reports and mechanisms were presumed to continue for four years, and that would have gotten through the first two four-year cycles.

So, that was the last time that we, I want to say, like spoke officially on that.

And our major concern next week, when we get to the 2022 plan, will be that the 2022 plan that's been presented doesn't get -- doesn't get back on track. You'll find next week that 153 miles are proposed for trimming in 2022.

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Whereas, under the four-year cycle, as Ms. Green testified, it would have been 204. And, as Commissioner Chattopadhyay pointed out, of the 153 that's proposed, like 100 of it is backlog.

So, we've got a serious issue here. You know, what's the solution to that? That's an appropriate planning question that I think we would talk about next week. And I think it's certainly going to be an issue in the rate case. My understanding, and I know it's all preliminary at this point, is that the Company plans to -one way to address it is to go back to a five-year cycle. And then, I imagine that they will -- I don't "imagine", I asked them this in the tech session, "What are you going to do with the backlog?" And they said "Well, that will all be wrapped up into the rate case proposal." So that, you know, so that they're basically, like, starting afresh in the next rate case to get back on track.

Okay. I don't want to prejudge that, whether or not that's reasonable. But I'm fairly certain that the Department of Energy's position is, you know, barring something that we learn in

these future proceedings, that the parameters of the last Settlement were clear. And, for at least the four years going from 2021 forward, that it was to be four-year trim, \$2.4 million. And that, you know, that was designed specifically in that Settlement to handle this issue. Because we had the same issue from the last case, in the 2016 case, where we understood that there was a cap in place. And we learned from the Company that their perspective was that it wasn't a cap, it was a budget, and we would have these annual reconciliations, and continue to discuss whether or not any overages were appropriately collected. I think, ultimately, they all were.

But one of the key components of the 19-064 rate case, from the Staff's perspective, when we were Staff, was that we get away from that annual discussion of overages, and that we agreed on a cycle and an amount. Now, it turns out that circumstances changed drastically, either right around the time we were signing that Settlement or right after. So, I mean, you know, the Department does want to keep an open mind to

1	hear what the Company has to say.
2	But I'm just saying, at this point,
3	based on what we know now, we feel very strongly
4	that abiding by the terms of the 19-064 rate case
5	agreement is important.
6	CMSR. SIMPSON: And just to clarify,
7	you mentioned that the Department of Energy's,
8	formerly the Staff of the PUC's, understanding at
9	the time where the Settlement was signed in the
L 0	last in the Company's last rate case was 2.4
L1	million every year, four-year cycle, and I'll add
L 2	a third area that I'd like you to say whether or
L 3	not is accurate, with an annual circuit miles to
L 4	be trimmed. Those were the three factors to be
L 5	considered, is that correct?
L 6	MR. DEXTER: Yes. And through
L 7	questioning of Ms. Green, that's why I started
L 8	with, you know, "a "four-year cycle", what does
L 9	that mean?" And the answer is, you know,
2 0	"roughly, 200 to 235 miles per year."
21	Yes. We expected that the full system
22	would be trimmed in the four years.
23	CMSR. SIMPSON: Okay.
2 4	MR. DEXTER: That was definitely the

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expectation of the Department of Energy. And I
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         think the Settlement is clear on that.
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                   CMSR. SIMPSON: Okay. And then, my
 4
         last question, just in preparation for closing,
 5
         you'll address a recommendation from the
 6
         Department with respect to the reconciliation
 7
         specifically requested here, correct?
 8
                   MR. DEXTER: Yes.
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                    CMSR. SIMPSON: Thank you. Do you have
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         anything else, Commissioner Chattopadhyay?
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                   CMSR. CHATTOPADHYAY:
                                          I do.
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    BY CMSR. CHATTOPADHYAY:
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         I think I heard, when I was asking questions, you
14
         had mentioned something about, you know, it was
15
         Liberty's oversight, as far as the Consolidated,
16
         you know, contract is concerned. I'm just
17
         concerned, if that's the case, why is it that the
18
         ratepayers would be burdened with that amount?
19
         And do you have any response to my comment here.
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         (Tebbetts) Sure.
21
                   MR. SHEEHAN: If I may interject?
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         the extent it's a legal question, I don't want my
23
         witnesses to give legal opinion to what that
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         contract allowed for or doesn't. You'll get the
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contract, you'll get my argument, to show that
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         the Commission had -- we had been working under
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         that contract for decades, with the Commission's
 4
         blessing. And just a change in the regulatory
 5
         scheme of the telephone companies exposed a flaw
 6
         in that contract, that no one anticipated, that
 7
         is that they could just opt out. And then, the
         phone company got around to seeing that, and they
 9
         opted out. And, as you'll see in the contract,
10
         we have no remedy.
11
                   CMSR. SIMPSON: A question on that, if
12
         I may.
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                   Has the Company pursued any means to
14
         renegotiate that agreement or pursue a different
15
         ownership structure of the poles?
16
                   MR. SHEEHAN: Yes. And those are
17
         confidential. But you will hopefully see the
18
         products of that in the future.
19
                   But, yes. We haven't just turned away
20
                  We'll try to solve the
         from it.
21
         FairPoint/Consolidated problem.
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                   CMSR. SIMPSON: Thank you.
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                   CMSR. CHATTOPADHYAY: That's it.
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                   CMSR. SIMPSON:
                                    Okay. I think that's
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all we have from the Commissioners for questions.
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                   Any redirect, Attorney Sheehan?
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                   MR. SHEEHAN: I do have some scattered,
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         you know, the conversation has touched on just
 5
         about everything. But there's some clean-up that
 6
         I think I need to do, but I'll just -- so, pardon
 7
         me bouncing around a little bit.
                   MR. DEXTER: So, Commissioner, could
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         we, because we're going into closing right after,
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         maybe this would be an appropriate time for a
11
         short break?
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                   CMSR. SIMPSON: Absolutely. Unless
13
         there's any objections to that?
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                   MR. SHEEHAN: No.
15
                   CMSR. SIMPSON: Let's take a ten-minute
16
         break. We'll return here at 11:28. Off the
17
         record.
18
                   MR. DEXTER: Thank you.
19
                   MR. SHEEHAN: 11:38.
20
                   CMSR. SIMPSON: 11:38, I'm sorry.
21
         11:38. Off the record.
22
                    (Recess taken at 11:28 a.m., and the
                   hearing resumed at 11:39 a.m.)
23
24
                   CMSR. SIMPSON: All right. Let's go
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back on the record. Just I -- oh, Attorney 1 2. Sheehan, before we go to redirect, do you have a 3 comment or are you looking to move? 4 MR. SHEEHAN: No. 5 CMSR. SIMPSON: I just have one comment 6 I want to make. I just want to say, I'm very 7 appreciative of having an expert witness here who 8 understands the program quite well. This has 9 been a very productive exchange today, as we're 10 grappling with these issues. 11 You know, ultimately, everyone is concerned with the benefits that the customers 12 1.3 can receive from these programs. And the details 14 as they have evolved over time are very 15 important. So, I'm very appreciative of 16 everyone's comments today. 17 With that, Attorney Sheehan. 18 MR. SHEEHAN: Thank you. And I can 19 repeat that, and say we're appreciative of a 20 Commission that's asking lots of good questions, 21 because that's better than not. And there's a 2.2 huge benefit there as well. 23 And since I got the note from 24 Mr. Patnaude to slow down, the break helped us,

and eliminated a bunch of sort of small questions 1 2. I was going to ask. I think we've beat all the 3 horses here. 4 REDIRECT EXAMINATION 5 BY MR. SHEEHAN: 6 But I did want to ask Ms. Tebbetts one question, 7 about the Company's approach, leaving the last 8 rate case Settlement in the summer of 2020, going 9 into what became the ClearWay contract? 10 (Tebbetts) Sure. So, leaving the rate case, so, 11 let's look at the period from July 1st, 2020 and 12 forward, we had a Settlement Agreement that 1.3 provided us a -- call it \$2.42 million amount of 14 vegetation management costs that were allowed to 15 be recovered. We had the knowledge that 16 Consolidated was no longer going to be 17 contributing to our vegetation management costs. 18 And, so, Ms. Green, myself, and others, 19 worked together, knowing this information, to go 20 out to bid and look for the best deal we could 21 find. And part of that deal was things that she 2.2 mentioned, which was the lowest cost per mile, 23 the lowest cost for sub-transmission, and other 24 things that we think are within our control, like

removing trees. All of that comes with things that are out of our control, like police costs and things like that.

So, going through that process in the fall period of 2020, you know, we were pretty happy with the fact that we had found a contractor with a very low bid, which met our cost recovery challenges. And we also knew that they had done very good work on our system, because, during 2020, we had them working on our system, and that work was checked.

And, so, going into 2021, we had high hopes that, for the next four years, the issues that were described in the rate case, and prior vegetation management dockets, wouldn't be 100 percent alleviated, but we had, you know, a good outlook that those miles could be trimmed. Would we miss on other areas? Potentially. But our goal was to address that four-year trim cycle.

So, when ClearWay was unable to meet those requirements, we were quite baffled, and upset, because we had a plan, and, as I mentioned, you know, coming out of the rate case, we knew also, coming out of the rate case, that

there would be potentially higher costs
associated with crews, because we were insulated
with a four-year plan, a four-year contract prior
to that. And, through the period of now we have
a pandemic that's unfolding, coming out of this
rate case, the world has stopped, and what is
next.

We had wildfires in California, where folks were leaving New England to go make more money to go to trim trees out there, cut trees down. All of these things happened as we were moving through the -- past the Settlement Agreement, through the rate case, getting an order.

So, when all of this happened in we'll call it January, February, and then subsequently March 2021, we said, you know, "What are we going to do?" We can't not trim. So, let's put our best foot forward, figure this out, get us through the next three, two years. Let's address these issues in a rate case. We know we have one coming up. But, in the meantime, we have to trim trees. We have to remove trees. You know, customers deserve us to put our best foot

forward, and that's what we did.

And, you know, the results of this happened to be we trimmed 84 miles. But we, you know, as I mentioned, put our best foot forward, to try to get us to a place that allows us to try to address those reliability problems, and also try to get back to some sort of normalcy with Asplundh. And put the ClearWay issue aside, and I say "aside", because the litigation is not happening with vegetation management. That's a separate, you know, group of folks working on it. But that was our ultimate goal here.

And, you know, I would say that the hard work and dedication that we put into this to ensure that customers are getting the best value, you know, was in the forefront of our mind. And we've mentioned a few times, we didn't take crews because they were too expensive. We knew that those miles wouldn't be trimmed, but we also weren't going to put that much money down just to get a couple miles trimmed or increase that 84 miles.

So, I just wanted to ensure that, you know, when we're looking at this, that we -- the

1	requests that we've made today to recover the
2	1.87 million, and then utilize that 549,000 in
3	2022, is clear that we, you know, had all good
4	intentions coming out of this rate case. And,
5	unfortunately, a lot of things changed. And
6	we're just trying to work through all of that.
7	MR. SHEEHAN: That's all I have. And
8	Ms. Tebbetts just made my closing argument
9	shorter, too. Thank you.
LO	CMSR. SIMPSON: Excellent. Thank you,
L 1	Ms. Green. Thank you, Ms. Tebbetts. Thank you,
L 2	Mr. Hall. And I want to note my appreciation,
L 3	and Commissioner Chattopadhyay's, further extends
L 4	to the Department of Energy, and the comments and
L 5	exchange we had earlier. So, thank you.
L 6	MR. DEXTER: Thank you, Commissioner.
L 7	CMSR. SIMPSON: Without objection,
L 8	we'll strike ID on Exhibit 1, and admit it as a
L 9	full exhibit. And we will hold the record open
2 0	for Exhibits 2 through 5, pertaining to the
21	record requests propounded by the Commission.
22	( <b>Exhibits 2</b> through <b>5</b> were <b>reserved</b> for
23	record requests.)
2 4	CMSR. SIMPSON: We'll move to closing

arguments. So, Attorney Sheehan, for Liberty.

MR. SHEEHAN: Thank you.

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Again, the narrow issues before the Commission today are whether to adjust the rates the modest amount Mr. Hall described, to reconcile the '21 costs to what's in rates. And I don't think there's any, as Mr. Dexter said, any dispute over the calculations. It dots all the i's and crosses all the t's. And the other request today is to allow us to spend the 500 some thousand dollars that wasn't spend last year this year. How we will spend that money is part of next week's hearing. But this is the docket that would give us the authority to do that, and we ask for that authority.

The bigger questions that we've been talking about, Ms. Tebbetts explained why we will ultimately argue what we did with regard to ClearWay was prudent. I won't repeat it.

I will note that customers have not yet paid any ClearWay money, although there might have been a bill or two we paid early, but, effectively, we are withholding the money that they had billed us when they left. Customers

have not -- we have not charged -- strike that.

We haven't paid it, and it is not in our request today. It's not part of the reconciliation.

That money has been held out.

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So, there's no impact to customers, as far as rates go, other than that small reconciliation. And, again, we're saving for another day how we deal with what I call the "clean-up".

I'd like to give the Commission just a preview of what you'll find in the record request, to help orient your review, and a brief description of the ClearWay litigation, as I promised earlier.

So, we filed suit against ClearWay late in '21. ClearWay filed, and this is all public record, ClearWay filed an answer. And their answer, their only stated defense that has facial logic is force majeure. Believe it or not, they are claiming force majeure for a contract they signed a year and a half into the pandemic, force majeure based on the pandemic.

So, it's my opinion, and it's an obvious opinion, that that should fail. We think

we have a sound case against ClearWay. When they left the property, they simply said "We're leaving." There were no statements given then. It was a few days notice.

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So, the litigation has just started. I think last week we got the first scheduling order out of the court, penciling in a trial date 12 to 14 months from now. Discovery will start. I think we are making our initial disclosures this week or next week. The rules require, basically, a disclosure of all the obvious documents, the contracts, the communications. That will all go out. We'll enter discovery. And, frankly, hopefully, we'll enter settlement talks sometime this year, and hopefully try to resolve it this year. But it's litigation, so who knows.

The Asplundh contract you will see is dated March of '21, shortly after ClearWay left, days after, I would say. And the required mileage that's been referenced in some questions is an unfortunate lift from their response to the RFP. The RFP said "We will trim these miles in these years." And then, when we -- when the contract was created, that language was lifted

into the contract. So, yes, the contract does say "they will trim these miles in these years."

The contract also has an email, I think Ms. Green described, where that was undermined by the statement that "we'll do our best", in effect.

"Once our crews get up and up to speed, we'll reevaluate what we can do." And that's, in fact, what happened.

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The discovery questions DOE asked us on this topic, we're working on the answers, they're due later today, and it will say "we have no intention of pursuing Asplundh for their failure to meet those stated miles", for the reason I just mentioned, we, in effect, had agreed they didn't have to. And, second, we know that they did everything they could to trim as many miles as they could. And, so, pursuing them would be counterproductive. We've been with them for decades, as Ms. Green said. And, again, without them, we would have trimmed nothing. So, that's the Asplundh contract.

The Consolidated contract was initially signed in 1980, I have it in front of me, between Granite State Electric and New England Telephone

& Telegraph. And it's a ten-page, very basic contract, that says "We are joint owners of poles, and we will divide the responsibilities accordingly."

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And then, the actual substantive pieces are called "IOPs", "Intercompany Operating Procedures", and they're labeled "A" through I think they're up to "M" or "N" or "P". IOP-J is what covers tree trimming. And those have been amended from time to time over the years. The last one signed by the parties is 1993. And that's the one that says -- it's got a dozen provisions, settlement provisions, and it says the process for delegating the work.

So, we jointly own all the poles, but some towns we have the primary responsibility, other towns the phone company has the primary responsibility. So, it depends on who's the primary owner. And I never remember which town is us and which town is FairPoint or Consolidated. But, if it's our town, and a pole needs to be replaced, we do the replacing, and charge them, and vice versa. If it's their town, let's say a car hits a pole and breaks it,

they're the ones that replace it. And there's a provision if they don't respond in time, which happens frequently. A pole's down in their town, we have to wait a certain amount of time before we go ahead and replace it. So, anyway, it governs all of that.

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And the last portion says "This arrangement shall continue for five years, unless, after three years, both parties agree to modify it. This Agreement will automatically renew itself each year, unless either party notified the other in writing at least 30 days prior to the end of such yearly period that it wishes to modify or terminate the agreement."

Now, so, either party had the right to terminate the agreement; Consolidated did.

Again, this is way before anyone in this room was involved in any of this.

In talking to Mr. Frantz one time about this, the theory he expressed, and I'm not testifying for him, and he can disagree with me, but it makes sense that, back then, both companies were regulated. Both companies were getting their costs for the tree trimming through

this process. And the thought that either side would simply walk away from this never entered anyone's mind, because the Commission wouldn't let them do it. And, of course, fast-forward 20 years, they're not regulated anymore, and they have the freedom to do that.

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I do know that other utilities are in litigation with Consolidated over these issues. I've looked at the other contracts; they're all different. So, whatever hooks some of the other utilities may have had to try to slow that process down or prevent it, we don't have. And, again, you can look at the contracts and decide for yourself.

And last, as the witnesses said, we're happy to dive into a reexamination of how these veg. management costs should work. There's a lot of competing, overlapping, and sometimes contradicting goals, regulatory goals, business goals that go into it. That's what informed the system we have now. There's nothing wrong with reexamining that to see if there's a better way to run this process, and we're happy to review that.

We will make a proposal in the rate case. It will be an informed proposal, one that we think is good. But, as always, we're open to suggestions, settlements, etcetera.

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So, thank you for your time. And we ask that the Commission approve those two items that are directly at issue in this docket.

CMSR. SIMPSON: Thank you, Attorney Sheehan.

And, before I move on to the Department of Energy for closing, with respect to the record requests, and the pendency of the May 1st effective date requested in the Petition, would the Company be able to provide responses to the record requests by close of business this Thursday? Or, would you require more time?

MR. SHEEHAN: I'm looking at them. The only one that may require time is the explanation of the schedule, explaining the pluses and minuses of that one. And I have no knowledge of how much work that's involved.

The rest are providing documents that already exist, and Thursday close of business should be fine.

CMSR. SIMPSON: And with respect to the response that you believe might require more time?

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MR. SHEEHAN: I just don't know.

CMSR. SIMPSON: Uh-huh.

MR. SHEEHAN: It may be, and I don't know if anyone can speak up from up there off the top of your head. But I hate to commit to it, if it's not doable.

CMSR. SIMPSON: Of course.

WITNESS TEBBETTS: We will get the request out today to Finance. And I want to commit to Thursday, but I'm afraid that I commit as well. But, if it can't be Thursday close of business, we will aim for Friday, by noon. So that you have time to ensure, but we also just want to make sure Finance has enough time to provide us an explanation, so we can write a thoughtful response.

MR. SHEEHAN: And why don't we say this. If it's not part of the Thursday filing, we'll put in that filing where it stands. So, you will know where we are with that last one.

CMSR. SIMPSON: Okay. So, then, let's

say "Thursday, close of business, for all the record requests, subject to a clarification by the Company at that time."

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MR. SHEEHAN: That works.

CMSR. SIMPSON: Thank you. Attorney Dexter, Department of Energy.

MR. DEXTER: Thank you, Commissioners.

This has been a useful hearing for the Department of Energy to understand this complicated and expensive issue.

I'm looking at the proposed rate on Bates Page 026 of "\$0.00001". And the Department would recommend that the Commission approve that rate in this docket. We understand what it's collecting and what it's not collecting.

It's not -- well, let me back up. The Company's second request is that 540 -- roughly, \$549,000, I'm trying to find you the cite. I think it's Bates 014, \$549,000, which has been collected from the Company [sic], but not spent on veg. management. Their request is that that not be returned to customers, and that that be used for veg. management activities in 2022.

Department of Energy is also supportive

of that request. It's clear, from our review in this docket, and in next week's docket, that that money will be needed for veg. management. And it would seem less efficient for us to send that money back to ratepayers, only to have to collect it from them next year. The Settlement in the rate case provided for such a situation, and we believe it's appropriate that the Company exercise that provision from the Settlement in this docket. And we say that now knowing the exact impact of what that would have been, Ms. Tebbetts demonstrated for us that the small decrease in rates that is proposed here in bill impact for a residential customer would essentially double, but it's still a fairly minor impact.

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So, we are supportive of the two basic proposals made by the Company.

Based on the discussion we had earlier, we have several concerns in the area of veg.

management. And we request specifically that the Department [sic] make it clear in its order that it is not foreclosing further review of two fundamental questions. One is, was the \$1.8

million that was spent in 2021 incurred in a prudent fashion? And I will note that that \$1.8 million also includes withheld invoices from ClearWay, and zero reimbursement from Consolidated, in terms of veg. management contributions. So, those questions we request be subject to review at a future time, given the short timeframe allotted in this reconciliation docket.

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Having said that, we, the Department, have looked at what was spent in 2021. And, although we are not satisfied, if that's the word, with the 83 miles that was done, we haven't heard anything in the Company's explanations that have caused us to raise a specific issue with you today on any of the costs that are in Column (b) on Bates Page 021. The Company has made, we think, a clear explanation of the circumstances. And we haven't found reason at this point, in the short timeframe, to question that further. But we would like the opportunity. And I think the Commission is right to give itself the opportunity to come back to those numbers.

The second question, which we think is

more important for it not be foreclosed, and I don't think it would be, but I just want to make it clear, and that has to do with the amount of veg. management that was provided for in rates in the last rate case, as compared to the amount of veg. management expenses actually incurred over the four-year cycle, which the Company testified, starts with this year. We, as I said earlier, believe the Settlement is clear, and would not want to be foreclosed from questioning any variance that the Company in the future seeks to recover from customers above what was allotted in rates last time.

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We don't believe that they -- in a sense, they haven't asked for any of the so-called "extra costs". But you have to look at what they have requested, \$1.8 million, in comparison to what was actually accomplished, which was only about one-third of the work. So, in a sense, you could say that they have requested, you know, extra money because of this situation.

But, on the other hand, you know, as Ms. Tebbetts pointed out, if you go to Bates Page

026, Line 1 is "zero". So, in that sense, they haven't requested the money.

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What I'm really saying here is, the \$2.4 million was supposed to cover a certain amount of work. And it's obvious from this case, and you'll see it next week, that that work was not accomplished. And when the time comes to deal with that deferred work or backlog or extra costs or whatever you want to call it, the Department will have a position on that. And, as I said earlier, we believe our position will be that the Settlement in 19-064 was clear, and that that's the state of affairs. However, we are willing to hear, you know, willing to listen to further consideration on that question.

I do want to point out that the 2.4 million that was agreed to in the last rate case was a substantial increase from what was in rates prior to that, and that, you know, we can go back and look at the various dockets. But I believe the veg. management budget started at about 1.3 million, when this situation was developed, this -- not "situation", this arrangement was developed back in the DG 06 case. And it's been

increased in every rate case since then, I believe. And I think the last increment, in other words, we went from, I believe, 1.8 million to 2.4 million, I believe was the largest increment, you know, in the history of this program.

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So, it wasn't like we left the 19-064 rate case with a flat budget or anything like that. We viewed, we were Staff at the time, viewed the 2.4 million as a substantial increase in the veg. management budget. And I just want to point that out, in case that was lost today.

So, you know, in closing, I think it's important that the Commission — it's obvious that the Commission has recognized the seriousness of this particular situation the Company is facing in the veg. management, and the potential for very large financial impacts, rates, increases, costs being flowed through to customers. So, that's important, and that's been recognized. And it's very important that, you know, nothing in this docket foreclose future examination of those two issues that I laid out there.

1 So, in closing, we do recommend that 2 the proposed rate be approved, and that the 3 Company's request to move the \$549,000 forward 4 for use next year be approved as well. 5 Thank you. 6 CMSR. SIMPSON: Thank you, Attorney 7 Dexter. 8 With respect to consideration of the 9 costs being sought for reconciliation in this 10 proceeding, in future proceedings, the Commission 11 will consider further review of those, and the 12 appropriateness of that at a future time. 1.3 appreciate everyone's comments. 14 So, thank you, everyone. We'll take this matter under advisement and issue an order. 15 16 We are adjourned. Off the record. 17 (Whereupon the hearing was adjourned at 12:08 p.m.) 18 19 20 21 2.2 23 24